

References



Appendix 1 Background Information for Necessary and Appropriate Commercial Services

Necessary and Appropriate Commercial Services

All commercial services operating within Glacier National Park must meet the definition of "necessary and appropriate." What constitutes necessary and appropriate is determined by the park and based upon the National Park Service Organic Act, the park purpose and significance and the park's General Management Plan.

Below is a description of the "necessary and appropriate" criteria used. This criteria was developed by Glacier National Park.

Criteria 1: The term "necessary" is defined for Glacier National Park as meeting one or more of the following:

- 1. Contributes to visitor understanding and appreciation of park purpose and significance.
- 2. Enhances visitor experiences consistent with park area philosophies.
- 3. Assists the park in managing visitor use and educating park visitors.
- 4. Is an essential service or facility not available within a reasonable distance from the park.

Criteria 2: The term "appropriate" is defined for Glacier National Park as meeting all of the following:

- 1. Services are consistent with the purpose and significance of Glacier National Park.
- 2. Services are consistent with laws, regulations, and policies applicable to Waterton-Glacier International Peace Park and the National Park Service.
- 3. Services do not compromise public health and safety.
- 4. Services do not significantly impact or impair park resources or values.
- 5. Services do not unduly conflict with other park uses and activities.
- Services do not exclude the general public from participating in limited recreational opportunities.

TABLE 1. COMMERCIAL SERVICES CONSIDERED

X indicates that the service would meet that element of the criteria.

^{*} indicates that the service would meet that element under specific conditions.

Current Commercial Services	Criteria 1: Necessary			Criteria 2: Appropriate						N & A Services for the Park		
	1	2	3	4	1	2	3	4	5	6	Yes	No
Lodging	Х	Х	Х		Х	Х	Х	*	Х	Х	Х	
Retail/Vending/ATM	Х	Х	Χ	Χ	Χ	Х	Х	Χ	Χ	Χ	Χ	
Food/Beverage/Catering Meals				Χ	Χ	Χ	Χ	Χ	Χ	Χ	Χ	
Equipment Rentals	Х	Х	Χ	Χ	Χ	Х	Х	Χ	Χ	Χ	Χ	
Boat Tours	Х	Χ	Χ		Χ	Х	Х	Χ	Χ	Χ	Χ	
Horse Packing Services	Х	Χ	Χ		Χ	Х	Х	Χ	Χ	Χ	Χ	
Public Showers				Χ	Χ	Χ	Χ	Χ	Χ	Χ	Χ	
Public Laundry				Χ	Χ	Х	Х	Χ	Χ	Χ	Χ	
Emergency Road Services			Х	Х	Χ	Х	Х	Х	Х	Х	Χ	
Guided Hiking	Х	Х	Χ		Χ	Х	Х	Χ	Χ	Χ	Χ	
Guided Cross-country Skiing/Snowshoeing	Х	Χ	Χ		Χ	Х	Х	Χ	Χ	Χ	Χ	
Guided Bicycle Tours	Х	Χ	Х		Χ	Х	*	Х	*	Χ	Χ	
Guided Overnight Backpacking	Х	Χ	Χ		Χ	Χ	Χ	Χ	Χ	Χ	Χ	
Guided Photography Workshops	Х	Χ	Χ		Χ	Х	Х	Χ	Χ	Χ	Χ	
Guided Art Seminars	Х	Χ	Х		Χ	Х	Х	Х	Χ	Χ	Χ	
Guided Horseback Riding	Χ	Х	Х	*	Χ	Х	Х	Х	Χ	Χ	Χ	
Guided Interpretive Vehicle Tours and Public Transportation	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	

Potential Commercial Services		Criteria 1: Necessary			Criteria 2: Appropriate						N & A Services for the Park	
	1	2	3	4	1	2	3	4	5	6	Yes	No
Guided Rock Climbing	Х		Х		Χ		Х	Х	Х	Х		Χ
Guided Ice Climbing	Х		Х		Χ		Χ	Х	Χ	Х		Χ
Guided Natural and Cultural History Hikes	Х	Х	Х		Χ	Х	Х	*	Χ	Χ	Χ	
Guiding Fishing Trips	*	*			Χ		Х		Χ	Χ		Х
Guided Underwater Diving	Х	Х	Х		Χ	Х	Х	Χ	Χ	Х	Χ	
Guided Rafting	Х	Х	Х		Χ	Х	Х	Х	Χ	Χ	Х	
Step-on Guide Service	Х	Х	Х		Χ	Х	Х	Х	Χ	Χ	Х	
Guided Motorcycle Tours		Х			Х	Х	Х	Х	Х	Χ	Χ	
Commercial Instruction (skill or technique based instruction)	*	*	*	*								Х
Firewood Sales		Х	Х		Х	Х	Х	*	Х	Х	Х	
Personal Services (barbers, beauty salon,	*	*	*	*								V
massage)	^	_	_	_								X
Crystal Reading												Х
Child Care		Х		Х	Χ	Х	Х	Х	Χ	Χ	Χ	
Kennels			Х	Х		Х	*	*	*	Χ		Χ
Horse Boarding		Х	Х		Х	Х	Х	*	*	Χ	Χ	
Marina Services					Х	Х	Х	*	Х	Χ		Χ
Boat Transportation (water taxi)		Х	Х		Χ	Х	Х	Х	Х	Χ	Χ	
Private Vehicle Shuttle		Х	Х		Χ	Х	Χ	Х	Χ	Х	Χ	
Gas Stations						Х	Х		Х	Χ		Χ
Taxi Services		Х	Х	Х	Χ	Х	Х	Χ	Х	Х	Χ	
Horse Drawn Carriage (guided)	Х	Х	Х		Χ	*	*	Х		Χ		Χ
Horse Drawn Sleigh (guided)	Х	Х	Х		Χ	*	*	Х		Χ		Χ
Guided Dog Sleds	Х	Х	Х		Χ		Х		Χ	Χ		Х
Institutions and Agencies That Do Not Qualify												
for Fee Waivers (Glacier Natural History	Х	Х	Х		Χ	Х	Χ	Χ	Χ	Х	Х	
Association and Glacier Institute)												
Commercial Entertainment Offered Within												
Concession Facilities (plays, movies, concerts)**	Х	Х			*	Х	Х	Х	Х	Х	Х	
Employee Support Facilities and Services				Х	Х	Х	Х	Х	Х	Х	Х	

^{**}Commercial entertainment outside concession facilities and other special events would be regulated by management policies and special use permit requirements.

Current Commercial Services

Lodging

In some locations, lodging in the park is necessary to meet basic needs for overnight accommodations within a reasonable distance of park activities. Lodging facilitates and complements the visitor experience. Perpetuating lodging in existing lodging facilities assists with the preservation of the historic landmark and national register properties and meets the goals of the General Management Plan by continuing traditional services.

Lodging in the park is consistent with the park purpose of providing for the public benefit and enjoyment of the park. Providing lodging within the park is consistent with NPS policy. Lodging services do not compromise public safety or public health and do not significantly impact park resources beyond approved park development areas. Lodging services do not conflict with other park uses, and they do not limit recreational opportunities of the general public.

• Retail (including vending and automatic teller machines)

Camp stores and gift shops located within a reasonable distance of park activities are necessary for park visitors to obtain food and basic items they need to enjoy the park. Gifts, souvenirs and other merchandise

are necessary if they enhance visitor understanding and appreciation of the park mission and values and complement the fundamental experiences of the park. Information tags on merchandise foster awareness about park resources and values. Souvenirs provide tangible keepsakes to remind visitors of their visit to the park so that they do not feel the need to take home a natural object or artifact that is part of the park fabric.

Sales of food and basic camping supplies are consistent with park policy and promote visitor well-being and enhance visitor's enjoyment of the park. These services do not significantly impact park resources or values and do not conflict with other park uses. These services do not adversely affect recreational opportunities in the park.

• Food and Beverage (including catering of meals)

Food and beverage services are necessary so park visitors and residents can meet their basic needs within a reasonable distance of park activities.

Food and beverage services are appropriate for the benefit of the public while they enjoy the park. These services are consistent with NPS policy, and they promote public well-being. Park resources and values are not significantly impacted by these services, and they do not conflict with other park uses. These services do not limit recreational opportunities for the public.

Equipment Rental

Each type of rental equipment must be evaluated against the necessary and appropriate criteria on a case-by-case basis. Limited rental of items such as fishing and backpacking equipment can help facilitate visitor experiences in the park and contribute to the public's appreciation of park resources. In some cases, this type of equipment is not available within a reasonable distance from the park.

These services can be consistent with park purpose and policies. They may help promote public health and safety. Making the equipment available to the park may help protect park resources by educating the public on appropriate methods or "leave no trace" ethics. Most equipment rental services do not conflict with other park uses and may enhance recreational opportunities for the public. Bicycle rentals would not be provided in the park because they could conflict with public safety or impact park resources.

Boat Tours

Interpretive services offered by boat tours help the visitor to understand and appreciate park resources. The services are consistent with park area philosophies as currently provided. The tours provide another avenue for the public to access remote areas. The services are consistent with all six of the appropriate criteria.

Horse Packing Services

Packing services, particularly for drop trips into the backcountry, can enhance a visitor's experience or, for visitors who cannot carry all their own supplies, provide the opportunity to experience the backcountry. Packing services can assist the park in managing visitor use by delivering supplies where needed such as to the backcountry chalets. This service can be managed to meet all the appropriate criteria. Management actions would include limits on trails on which stock are allowed.

• Public Showers and Laundry Facilities

Showers and laundry facilities are necessary since they complement fundamental experiences of visitors. Hiking and camping are encouraged, and visitors need to occasionally clean up. Since there are very limited public shower facilities available outside the park and since available facilities are a considerable distance from the park, these services are necessary in the park. These services are appropriate since they promote public health and well-being. These facilities do not impact park resources beyond what is approved in park management plans. They do not conflict with other park uses.

Emergency Road Services

Most of the park's visitors access the park by private vehicle. Lockout, towing, and repair services are frequently needed to move people through the park and prevent the abandonment of private vehicles. These services are essential for the visiting public and can be managed to meet all of the appropriate criteria.

• Guided Activities — General Elements

In general, most guided activities meet three of the necessary criteria. They enhance visitors' appreciation of park values through education of small groups of visitors by a knowledgeable guide. They facilitate and complement the fundamental experiences of park visitors through the enhancement of a quality park experience. Guided activities conform to the park's interpreter standards. A guide can provide a more indepth educational experience than the visitors might gain through reading materials. In addition, a guide can provide an increased margin of safety for those wanting to participate in more adventurous recreational activities. Guides can provide an in-depth "leave no trace" educational experience that teaches skills that can be used in the future in this and other natural areas.

In general, most guided activities are appropriate since they are consistent with the purposes and values for which Glacier National Park was established. They provide enhanced opportunities for visitors to enjoy the park, while teaching skills to leave the park unimpaired for future generations. These services are consistent with NPS policy. These services do not compromise the public's well-being, and in many cases they enhance the visitors' margin of safety. Guided activities do not significantly impact park resources and should teach skills that will result in fewer impacts. These services should not unduly conflict with other park uses. Limits on commercial group sizes and the locations allowed for their activities prevent limited recreational opportunities from being monopolized by commercial parties.

Each guided activity must be considered on its own merits. Some were found to only **meet two** of the "necessary" criteria and some failed to meet all of the "appropriate" criteria. Each current guided activity is discussed below.

Guided Hiking

This service meets three of the necessary criteria and all of the appropriate criteria as discussed above.

Guided Cross-country Skiing/Snowshoeing

This service meets three of the necessary criteria and all of the appropriate criteria as discussed above.

Guided Bicycle Tours

This service meets three of the necessary criteria as discussed above. Within certain perimeters, these services would meet all of the appropriate criteria. Roadways in the park, particularly the Going-to-the-Sun Road, are narrow with little or no room for bike lanes and with steep drop offs. The Going-to-the-Sun Road is primarily recognized as a motor vehicle roadway. Restrictions on bicycle travel to certain times of the day and conditions for bicycle tours would need to be considered to allow this service to meet appropriate criteria 3 and 5.

Guided Overnight Backpacking

This service meets three of the necessary criteria and all of the appropriate criteria as discussed above.

Guided Photography Workshops

This service meets three of the necessary criteria and all of the appropriate criteria as discussed above.

Guided Art Seminars

This service meets three of the necessary criteria and all of the appropriate criteria as discussed above.

Guided Horseback Riding

This service meets three of the necessary criteria and all of the appropriate criteria as discussed above. Similar services are available in close proximity of the park but not within the park.

Guided Interpretive Vehicle Tours and Public Transportation

Public transportation and interpretive vehicle tours are necessary to facilitate the fundamental experiences for park visitors who do not have their own transportation to get to the park or choose to

learn about the park through other sources. Shuttle services between trailheads and other destinations within the park enable visitors to conveniently access major points of interest.

Public transportation and interpretive vehicle tours are appropriate because they benefit the public by increasing opportunities to enjoy the park. These services are consistent with NPS policy. The services reduce crowding on park roads, enhance visitors' experiences through interpretation opportunities, simplify getting around the park, and make it easier and convenient to view park features. These services would reduce impacts on park resources due to fewer vehicles on the roads and reduced need for parking spaces at popular pull offs. Scenic values would be less impacted with fewer vehicles in the park. These services would not conflict with other park uses, and would compliment public transportation systems outside the park. Recreational opportunities would be enhanced due to simple shuttle logistics for hikers and boaters.

- Guided Rock Climbing

This service would fail to meet the appropriate criteria 2. Commercially guided off-trail travel is prohibited in the backcountry zone of the park, where rock climbing activities would likely occur. For this reason and for reasons of safety, this service is not considered to meet the necessary and appropriate criteria.

Guided Ice Climbing

This service would fail to meet the appropriate criteria 2. Commercially guided off-trail travel is prohibited in the backcountry zone of the park, where ice climbing activities would likely occur. For this reason and for reasons of safety, this service is not considered to meet the necessary and appropriate criteria.

- Guided Natural and Cultural History Hikes

This service meets three of the necessary criteria and could be managed to meet all of the appropriate criteria as discussed under general guided activities.

Guided Fishing Trips

This service would fail to meet the appropriate criteria 2 and 4. Commercially guided fishing increases the chances for mortality of protected species. Promoting guided fishing trips as a commercial activity would affect policies established with Waterton Lakes National Park.

Guided Underwater Diving

This service meets three of the necessary criteria and all of the appropriate criteria as discussed under general guided activities.

Guided Rafting

This service meets three of the necessary criteria and all of the appropriate criteria as discussed under general guided activities.

Step-on Guide Services

This service meets three of the necessary criteria and all of the appropriate criteria as discussed under general guided activities.

Guided Motorcycle Tours

This service meets one of the necessary and all of the appropriate criteria discussed under general guided activities.

Other Potential Commercial Services

• Commercial Instruction (skill-based or technique-based instruction)

This service fails to meet the necessary criteria because its focus is to teach skills and it is not focused on park values or enhancing understanding or appreciation of the park. These services would not be considered necessary and appropriate for provision in the park.

Firewood Sales

This service meets two of the necessary criteria and all of the appropriate criteria. Sale of firewood helps to control the collection of dead and down firewood or the cutting of vegetation, thereby helping to preserve habitat. The service helps to facilitate campfires, which have been a traditional camping activity in national parks. This service would be considered appropriate as long as campfires are considered appropriate (for example, if analysis of air quality were to necessitate management action to ban campfires, then the sale of firewood would no longer be deemed appropriate).

• Personal Services (beauty shops, barber, massage)

These services fail to meet the necessary criteria and therefore are not considered necessary and appropriate services in the park.

Crystal Reading

This service fails to meet the necessary criteria and therefore is not considered a necessary and appropriate service in the park.

• Child Care (daily)

The provision of child care would enable visitors to participate in a wider range of activities that may not be appropriate for all ages. These services are not readily available in the vicinity of the park. However, the licensing requirements for provision of these services may render them impractical or infeasible to provide. These services could be provided in a manner that met all of the appropriate criteria.

Kennels

Many park visitors arrive in the park with pets, which are not allowed on park trails and in the backcountry. As kennel services are not readily available in the area, pet owners' options are to abstain from participating in park activities or to leave their pets in their vehicles. Provision of kennel services would assist the park in managing park use.

However, these services could not be managed to be consistent with the appropriate criteria. Concerns would include spread of disease to native species, noise and odors, and lack of an appropriate location that would not conflict with other park uses and activities. For these reasons, this service would not be considered a necessary and appropriate service in the park.

Horse Boarding

Boarding of private horses (for one or two days) in preparation for accessing park trails and backcountry would enhance visitor experiences consistent with park philosophies and would assist the park in managing this visitor use.

These services could be managed to be consistent with the appropriate criteria. Concerns would include the length of stay, hay and feed that is free of noxious weed and seed, and restriction of the stock boarded to be disease free in order not to infect park stock and wildlife. This activity would occur only in existing stables run by concessioners.

• Marina Services

These services would not meet any of the appropriate criteria and would, therefore, not be considered as a necessary and appropriate service in the park.

• Boat Transportation (water taxi)

Public transportation by boat would enhance visitor experience by providing access to areas of the park and could assist the park in managing visitor use. This service could be managed to meet all of the appropriate criteria.

Private Vehicle Shuttle

The shuttling of private vehicles from one trailhead or area of the park to another area would provide an alternative to a segment of public transportation. It would enhance visitor experience by helping to facilitate access to some areas of the park and could assist the park in managing visitor use. This service could be managed to meet all the appropriate criteria.

Gas Stations

These services would not meet any of the appropriate criteria and would, therefore, not be considered as a necessary and appropriate service in the park.

Taxi Services

Taxi services, if managed in a way that is consistent with the management area philosophies, could enhance visitor experience and assist the park in managing use by assisting with access. The service can supplement other limited public transportation services that are not readily available to all visitors. The service could be managed to be consistent with all of the appropriate criteria.

• Horse Drawn Carriage

These services could be provided in a manner that would enhance visitor experience, provide an educational opportunity to the public, and contribute to visitors' understanding and appreciation of the park if a strong interpretive element were included.

These services could not be managed to be consistent with the appropriate criteria. Concerns would include where the services would be provided and at what level. Use on roads that are open to the motor vehicles would be in conflict with park regulations and policies and would compromise public safety. The only remaining roads would not provide sufficient opportunity for the experience without impacting park resources or conflicting with other park uses. For these reasons, this service would not be determined to be necessary and appropriate in the park.

Horse Drawn Sleigh

These services could be provided in a manner that would enhance visitor experiences, provide an educational opportunity to the public, and contribute to visitors' understanding and appreciation of the park if a strong interpretive element were included.

These services could not be managed to be consistent with the appropriate criteria. Concerns would include where the services are provided and at what level. Use on roads that are open to motor vehicles would be in conflict with park regulations and policies and would compromise public safety. Use on roads that are closed to vehicles would conflict with other park uses and activities, such as cross-country skiing and snowshoeing. For these reasons, this service would not be determined to be necessary and appropriate in the park.

Guided Dog Sled Services

These services could be provided in a manner that would enhance visitor experiences, provide an educational opportunity to the public, and contribute to visitors' understanding and appreciation of the park if a strong interpretive element was included.

These services would not, however, be consistent with the appropriate criteria. Concerns would include where the services would be provided and at what level. Use on roads that are open to motor vehicles would be in conflict with park regulations and policies and would compromise public safety. Use on roads closed to vehicular traffic would conflict with regulations that prohibit dogs on trails and in the backcountry. For these reasons, this service would not be determined to be necessary and appropriate in the park.

• Commercial Entertainment (plays, movies, concerts for fee within concessioner facilities)
These services could be provided in a manner that would enhance visitor experiences and contribute to visitors' understanding and appreciation of the park if themed appropriately.

If themed appropriately to be consistent with the purpose and significance of the park, these services could be managed to be consistent with all the appropriate criteria. Concerns would include appropriate entertainment themes that would not conflict with other park uses and activities, including other concessioner services and interpretive programs.

• Employee Support Facilities and Services

Employee support facilities and services are necessary because of the distance to, expense and limited availability of out-of-park-housing. Most rental housing outside the park is not available on a short term basis, which seasonal employees require. Some employees work split shifts; others provide essential emergency response services and must be available 24 hours a day.

These services are appropriate since they are consistent with NPS policy, which allows concession employees essential to the management and operation of the park to live within the park. This service is consistent with the management of Glacier National Park. These facilities and services do not compromise public health or safety, and they enhance visitor well-being by allowing for efficient visitor services. These facilities do not significantly impact park resources since they are allowed in areas addressed by approved park plans. There are no undue conflicts with other uses of the park.

Appendix 2 Prescriptions and Standards for Necessary and Appropriate Commercial Services

Commercial services prescriptions and standards describe how to achieve the conditions outlined in the Commercial Services Statement for the park. They also describe the conditions to be attained for each of the services described in the section, "Necessary and Appropriate Services" in Chapter 2 Alternatives. These standards provide direction for specific areas within the park. They address visitor service and experience objectives concerning access, natural resources, cultural resources, facilities and maintenance.

The standards provide future *performance expectations* for each type of service and do not necessarily reflect what is currently available in the park. They are based on a comprehensive evaluation of commercial services and include consideration of opportunities beyond park boundaries.

PRESCRIPTIONS AND STANDARDS FOR NECESSARY AND APPROPRIATE COMMERCIAL SERVICES

Lodging Prescription

Description

Budget to deluxe lodging is offered at prices affordable to a broad spectrum of visitors. Accommodations include budget cabins and hostel units, standard to deluxe motel and cabin units, standard to deluxe hotel units, and rustic backcountry chalet accommodations. A variety of accommodation types and price ranges are available.

Per the General Management Plan, a minimum of approximately 500 guest units will be maintained.

Most lodging within the park is open from June to October. Some accommodations are available from mid-May to October. Backcountry chalet accommodations are typically available from July through early September. No year-round accommodations are available in the park.

- Budget Budget accommodations include housekeeping cabins without bathrooms and hostel
 accommodations with common bathrooms and shower facilities in close proximity. These
 accommodations provide only very basic amenities and provide for very basic visitor needs. Although
 the rooms are minimally or rustically furnished, guests are provided comfortable beds, bedding and
 linens with daily housekeeping services, and bathroom facilities. Prices vary, but are under \$50 per
 night (in 2001).
- Standard Standard accommodations include rustic housekeeping cabins with private bathrooms, motel units and small hotel and small cabin units without lake views. All are comfortably furnished to complement park themes. All have private bathrooms. Amenities are basic and designed around meeting basic visitor needs. They may include in room phones. Standard rates range from \$50-100 per night (in 2001).
- High High accommodations include motel units, cabins units, and hotel rooms. All are nicely furnished to complement park themes. All have private bathrooms. They tend to be more spacious and have lake views. Some have kitchens and/or additional rooms for sleeping or sitting. Amenities provide a higher level of guest comfort and may include items such as in room phones, cabling for computer linkups, alarm clocks, coffee makers, hair dryers, irons and ironing boards. High rates range from \$100-150 (in 2001).

- Deluxe Deluxe accommodations are located in full service hotels or lodges. Furnishings are high quality and upscale. Rooms are furnished and accessorized to complement park themes. Additional rooms for sleeping or sitting may be included. All have private bathrooms and lake views. Special amenity packages are provided for guest comfort and convenience. Amenities may include in-room phones, cabling for computer linkups, alarm clocks, coffee makers, hair dryers, irons and ironing boards, microwave ovens, refrigerators, in room safes, honor bar, upscale personal amenity packages (soaps, etc.), and guest robes. Deluxe rates range upward from \$150 per night (in 2001).
- Backcountry chalets Accommodations range from hiker shelter accommodations to full service
 chalets. Both include common bathrooms with no shower facilities available. Guests are encouraged to
 pack out what they bring into the chalets, particularly garbage.

Hiker shelters provide private rooms, beds with optional bedding, common cooking (including stove), and dining facilities. Guests must bring their own food, cooking supplies and water, although limited items are available for retail sale at the chalet. Hiker shelter rates vary but are under \$70 per person per night (in 2001).

Full service chalets include a private room and three meals prepared by staff. All bed linens are provided. Housekeeping services are provided. Guests must bring their own personal items. Rooms are modestly and rustically furnished in keeping with the backcountry and historic atmosphere of the chalets. Full service chalet rates range upwards of \$150 per person per night (in 2001).

• Visitor Experience

Visitors enjoy clean, comfortable, well maintained park lodging that complements the natural setting with opportunities to view wildlife and learn about the resources of the park. Visitors are well informed about accommodations and services available to them. The reservations services are efficient, informative, easy to access and accurate.

• Standard/Expectation

Lodging meets NPS standards and applicable health, life and safety codes, as well as ADA requirements. Reservation and front desk services are efficient, friendly and easily accessed. Housekeeping services are efficient, thorough and timely. Facilities are well maintained and cyclic maintenance programs are in place. Exterior design and color blend with the environment and historic districts. Interiors are compatible with area themes. Utilities are provided as appropriate in each developed area. Facilities are designed and located to minimize visual impacts. Sustainable design is used for any additional facilities. Facilities are managed and maintained to minimize resource impacts and conflicts with wildlife.

Although demand for accommodations in July and August sometimes exceeds available accommodations in the park, a range is available in communities surrounding the park within a one-hour drive.

Facilities are handicapped-accessible and services are available to accommodate visitors with special needs. Efforts are made to recycle and reduce solid waste, water, and energy consumption. Cleaning supplies are effective and safe for the environment, visitors and employees.

Retail Prescriptions (including vending and automatic teller machines)

Description

Retail sales include grocery and convenience items as well as gifts, souvenirs, books, apparel, outdoor supplies, and gear and are available in each developed area to meet basic visitor needs. Each retail store has a mission statement with gifts and souvenirs relating to park themes. Merchandise varies from store to store with some merchandise specific to each location. Regionally hand-crafted and theme-related merchandise which is manufactured in the U.S.A. is preferred.

• Visitor Experience

Visitors are able to meet their essential and spontaneous needs for food and convenience items. Quality gifts, books, and souvenirs enhance visitors' enjoyment and understanding of the park. Visitors enjoy shopping in a pleasant, uncongested environment. Outdoor gear, supplies and apparel provide essentials for specific activities and changing weather. Merchandising decor and displays promote park and mission statement themes and provide information to park visitors to enhance their park experience.

• Standard/Expectation

Retail facilities are clean, well maintained and accessible to park visitors. Window and interior displays are attractive and emphasize park themes. Displays, tags and labels interpret park resources and park themes. Facilities complement the area in which they are located. Corporate advertisement on vending machines is discrete. Vending machines outside of facilities or in public areas are located, screened and sized to limit the impact on the historic setting. Staffing is adequate, well informed about the park and area, and able to answer visitors' questions about the merchandise, visitor services and park resources. Services comply with applicable NPS regulations, U.S. Public Health Service requirements and Montana liquor laws. Grocery items are sold in suitable sizes to meet the needs of campground users as well as day use visitors. Post consumer recycled products will be featured where possible. Camp stores carry hot and cold beverages and many ready-to-eat items. Fresh produce, meat, baked goods, other grocery items, firewood, ice, and outdoor supplies meet visitor needs for picnics, snacks, and meal preparation during extended stays. Merchandise is high quality, fairly priced and available in a range of prices. Food storage and waste are managed to reduce wildlife conflicts. Appropriate recycling will occur.

Food and Beverage Prescription

Description

Food and beverage service provides for visitor needs in a pleasant setting and are complementary to the type of accommodations in the same developed area. A range of types and prices of food service is available from fast food/takeout to full service dining to catered meals. Options are included for children, vegetarians, and others with special dietary needs or preferences. Quality food is offered at a price that is reasonable for the type of dining experience.

- Fast food/take out Fast food includes self-service, counter service, cafeteria, or take-out. It is quick service at low cost from a limited menu of items such as sandwiches, hot dogs, snacks, deli items, and beverages. Dining can be on premises or off premises.
- Family Dining Family dining provides moderately priced meals prepared to order and served by wait staff on premises. The menu includes a variety of entrees and side dishes, many reflective of regional themes. Family-oriented dining facilities provide children's menu, highchairs, and booster seats. Table service could be paper or linen. Alcoholic beverages in an affordable price range may be available.
- Full Service Dining Full service dining is distinguished by meals prepared to order and served by trained wait staff. Facilities and atmosphere offer a higher level of comfort and amenities such as linen tablecloths and napkins, glassware, and upgraded table and flatware. Dining room decor, furnishings, table decorations, linens, and quality table service create an upper scale atmosphere and enhance park themes. Creative menus are unique to each establishment. A full range of appetizers, salads, entrees, and desserts is distinctively presented. Many items reflect regional themes. A full range of alcoholic beverages at a range of prices is available. Prices are moderate to high-end, in line with comparable full or fine dining restaurants outside the park.

At some locations, full service lounges/bars are associated with dining rooms and food service. Lounges offer appetizer and light menu options.

Catered meal service – Catered meal services include special food and beverage services for special
events or activities held within concessions facilities or at designated picnic areas. These activities can
include weddings, conventions, and meetings. Although commercial in nature, they are provided to a
specific group with customized needs, not the general public. Menus are developed around the

customer's needs and may range from buffet to full, sit-down service. Alcoholic beverage services may be provided. Catered food and beverage services within concession facilities are provided by a concessioner under the terms of a concession authorization. Rates for these services are approved by the National Park Service as for other services. Catered food and beverage services at designated picnic areas are authorized under the terms and conditions of a Special Use Permit.

Visitor Experience

Visitors enjoy quality food in reasonable portions at a price range suitable to the type of dining experience. The level of service corresponds to the type of eating establishment but is always friendly and efficient. The needs of children and visitors with special dietary needs are met.

• Standard/Expectation

Quality food service complies with applicable NPS and Public Health Service requirements, ADA standards, and Montana Liquor Laws. Smoking is permitted only in designated areas. Solid waste is minimized and every effort is made to conserve energy, water and promote recycling. All cleaning supplies are effective and safe for the environment, visitors and employees. Menus are approved by the National Park Service. Food storage and waste are managed to reduce wildlife conflicts and prevent impacts to park utility systems.

Equipment Rental Prescription

• Description

Rental equipment is available in specific developed areas of the park. Equipment includes, but is not limited to fishing and backpacking gear and small boat and canoe rentals. Other equipment rentals must be evaluated against necessary and appropriate criteria.

• Visitor Experience

Limited rental equipment allows visitors to participate in activities for which they would otherwise be unequipped. Renters receive instruction on proper use of the equipment.

Standard/Expectation

All equipment is in good operating condition. The amount and type of rental equipment are consistent with the developed area philosophies, necessary and appropriate criteria, and any identified capacities.

Boat Tours Prescription

Descriptions

Through a scenic boat tour, visitors gain a different perspective of the park. A skilled guide and/or boat captain provides visitors with quality interpretation of park resources.

Visitor Experience

Visitors participate in safe, enjoyable trips on safe, clean, comfortable, well maintained boats. They gain a deeper understanding and appreciation of park resources in the company of a skilled guide. Visitors may have opportunities to view wildlife in their natural habitat, without disturbing, harassing, or enticing them.

• Standard/Expectation

Approved life vests are available in a range of sizes. Services are provided in accordance with U.S. Coast Guard standards. Guides/captains effectively promote a deeper understanding and appreciation of the park. They are currently certified in first aid and cardiopulmonary resuscitation (CPR).

Horse Packing Services Prescription

Descriptions

Packing services deliver supplies to backcountry campsites and chalets through the use of horses and other pack animals.

• Visitor Experience

Visitors arrange for their camping equipment and supplies to be delivered and retrieved by stock to and from

designated backcountry campsites. Visitors enjoy the services provided at the two backcountry chalets which are supplied by pack stock.

• Standard/Expectation

Prearranged delivery and retrieval of supplies to either the chalets or backcountry campsites is provided by healthy, well cared-for stock. Pack trains are sized appropriately for the terrain with adequate control by an experienced packer/wrangler. Stock loads are appropriate for the type of stock and the terrain. Drop trip packing is provided only to backcountry locations approved for stock travel. Stock does not overnight on the trail but returns to base each day. Stock trucks or horse trailers and vehicles are well maintained and meet all applicable standards.

Public Showers and Laundry Prescription

Descriptions

Public showers and laundry facilities may be available at developed areas of the park.

• Visitor Experience

Visitors are able to take care of basic personal hygiene without leaving the park. These facilities are particularly appropriate for visitors who are on extended stays and/or are participating in activities under primitive conditions.

• Standard/Expectation

Facilities are clean, well maintained, available at appropriate hours, adequately staffed and carry appropriate supplies for the function.

Emergency Road Services Prescription

Descriptions

Emergency road services provide visitors with assistance for vehicle problems and towing services within the park.

Visitor Experience

Visitors have access to services ranging from lock-out, emergency repairs, and towing when they have vehicle problems in the park.

• Standard/Expectation

Operators are qualified professionals, licensed to provide emergency road services, locksmith services and towing. Vehicles are well maintained and equipped to safely perform the services and meet all applicable standards. Visitors have access to emergency road services that meet their needs for affiliation with organizations such as American Automobile Association, Good Sam, etc.

Guided Activities General Prescription

Descriptions

A variety of guided activities is available for visitors. Guided activities include hiking, backpacking, cross-country skiing, snowshoeing, bicycle tours, photography workshops, art seminars, horseback riding, road-based interpretive vehicle tours, and transportation (including step-on guide service), birding, fishing, underwater diving, and rafting. Interpretive programs are provided as a part of all guided activities.

Visitor Experience

A knowledgeable guide enables visitors to enjoy a specialized experience, which they would not otherwise be able to enjoy due to lack of equipment, experience, and/or knowledge.

• Standard/Expectation

Resource impacts are minimal. Guide-to-client ratio and party size are appropriate for each activity. Guides are trained in first aid and CPR and are able to provide information on park resources and answer visitors' questions accurately. All guides are well trained, professional and friendly. All equipment provided including stock, vehicles and gear is well maintained in serviceable condition. All NPS, U.S. Environmental

Protection Agency (EPA), and Public Health Service requirements are met or exceeded. Professionally presented interpretation supports park policies and assists the National Park Service in educating visitors in safety, stewardship, and resource protection. Interpretation fosters an appreciation and understanding of the park.

Guided Hiking Prescription (natural and cultural history and recreational)

Description

Guided hiking on trails allows visitors to have enhanced experiences in the backcountry of Glacier that focus on an appreciation and understanding of natural and cultural resources, while utilizing "Leave-No-Trace" (LNT) recreation ethics. Visitors are provided in-depth educational opportunities, in a manner consistent with bear safety guidelines, that minimizes disturbance to resources and other visitors, through experienced guides with strong interpretive skills. Meals may be provided.

Visitor Experience

Visitors participate in single day trips within the Day Use and Backcountry Zones in the park. The focus is on learning about park resources, natural processes, and/or cultural resources and enjoying all the benefits that Glacier's backcountry provides. Visitors should end their trip with a better understanding and appreciation of park resources, and how to visit the backcountry of Glacier safely, without leaving a lasting impact. Fishing and photography are incidental to the trip, not the main focus of the guided experience.

Standard/Expectation

Guides are knowledgeable of the resources, patient and friendly, and support wildland preservation values. They are trained in LNT, certified in CPR and first aid, and knowledgeable of the safety precautions for recreating in wildland areas where inclement weather, bears, and other dangers are present. Group sizes and guide/client ratios are intended to provide a quality experience that does not adversely affect other visitors or natural resources. Off-trail hiking does not occur. Support vehicles are clean, comfortable, and well maintained. Quality food is provided.

Guided Backpacking Prescription

Description

Guided backpacking along trails allows visitors to have enhanced, overnight experiences in the backcountry of Glacier that focus on an appreciation and understanding of natural and cultural resources, while utilizing "Leave-No-Trace" (LNT) recreation ethics. Visitors are provided in-depth educational opportunities, in a manner consistent with bear safety guidelines, that minimizes disturbance to resources and other visitors, through experienced guides with strong interpretive skills. Equipment, meals, and sherpa services may be provided.

Visitor Experience

Visitors participate in multi-day trips within the Day Use and Backcountry Zones in the park. The focus is on learning about park resources, natural processes, and cultural resources and enjoying all the benefits that Glacier's backcountry provides. Visitors should end their trip with a better understanding and appreciation of park resources, and how to visit the backcountry of Glacier safely, without leaving a lasting impact. Fishing and photography are incidental to the trip, not the main focus of the guided experience.

Standard/Expectation

Guides are knowledgeable of the resources, patient and friendly, and support wildland preservation values. They are trained in LNT, certified in CPR and first aid, and knowledgeable of the safety precautions for recreating in wildland areas where inclement weather, bears, and other dangers are present. Group sizes and guide/client ratios are intended to provide a quality experience that does not adversely affect other visitors or natural resources. Off-trail hiking does not occur. Support vehicles are clean, comfortable, and well maintained. All equipment is appropriate, well maintained, and meets LNT guidelines. Quality food is provided.

Guided Cross-Country Skiing and Snowshoeing Prescription

Descriptions

Guided cross-country ski and snowshoe tours include both day tours and overnight tours. The purpose of the tours is to allow small parties of visitors to experience the backcountry of the park in a way that focuses on an appreciation of the park values, natural processes and "leave no trace" techniques. Skilled guides interpret the resources of the park and provide assistance as necessary.

Visitor Experience

Visitors participate in safe, enjoyable Nordic ski and snowshoe trips using gear obtained outside the park. Equipment provided by the operator is well maintained, late-model ski gear. Visitors gain a deeper understanding and appreciation of the park resources in the company of a skilled guide.

• Standard/Expectation

Support vehicles are clean, comfortable, and well maintained. All National Park Service and Environmental Protection Agency standards are met or exceeded. All participants are equipped with well maintained, up to date equipment and properly equipped with suitable supplies and protective gear in anticipation of staying out overnight in inclement weather. Guides are skilled skiers, knowledgeable of winter survival skills, certified in avalanche awareness, first aid and CPR, and are able to interpret park resources and accurately answer visitors' questions.

Guided Bicycle Tours Prescription

Descriptions

Guided bicycle tours are conducted on specific roadways in Glacier National Park. Off-road travel is not permitted. These tours travel through the park. One day or multiple-day tours are provided. A skilled leader interprets natural and cultural resources of the park and assists participants as needed.

• Visitor Experience

Visitors participate in safe, enjoyable trips on well maintained, properly equipped bicycles. They gain a deeper understanding and appreciation of park resources in the company of a skilled tour guide.

• Standard/Expectation

Support vans are clean, comfortable and well maintained. All NPS and EPA standards are met or exceeded. Bicycles are well maintained, and properly equipped. Helmets are required and other safety equipment is available. Tour guides are certified in first aid and CPR. Participants adhere to restrictions for bicycle use in the park and safety conditions such as riding single file and using pull outs to allow traffic to pass.

Guided Photography Workshops/Tours and Art Seminars Prescription

Description

Photography and art tours or seminars are specialized programs, which include some instruction in a creative field. The focus of the park portion of the activity is not for instruction purposes but for use of the skills learned elsewhere to capture images of park resources. These tours are led by a guide who posses particular artistic skills.

Visitor Experience

Visitors have the opportunity to exercise skills to capture images of park resources.

• Standard/Expectation

Instructors are skilled in their area of expertise. In cases where activities occur off roadways, instructors are certified in first aid and CPR. Activities are not to occur off-trail or detract from recreational opportunities for other park visitors.

Guided Horseback Riding Prescription

Description

Horseback rides take visitors on park trails under the supervision of a trained guide.

Visitor Experience

Visitors participate in a safe, enjoyable guided horseback ride with the opportunity to participate in a traditional western activity on park trails. A variety of tour lengths provides opportunities for a variety of skill levels. Horseback transportation provides access to backcountry chalets and other remote areas of the park.

• Standard/Expectation

Resource impacts are minimized. Group size and guide-to-client ratio is appropriate for the area and activity. Stock is suitable for the terrain and the experience level of the riders, and is well cared-for and maintained. Guides/wranglers are experienced with stock handling. Guides are certified in CPR and first aid. Safety education of the clients and attention to safe operational practices is adhered to by the employees. Feed and waste are managed to prevent conflicts with wildlife and to keep odors to a minimum. Potential conflicts with hikers are managed by designating specific trails for commercial horse use, sharing information with the public on which trails are designated for horse use, and limiting party size. Trips include appropriate interpretation of park resources.

Guided Interpretive Vehicle Tours (natural and cultural) and Public Transportation Prescription

Description

Interpretive vehicle tours (road-based tours) and public transportation are conducted on all primary roads in the park with the exception of the inside North Fork Road. Historic "red buses," in addition to other types of vehicles, are used to provide interpretive tours of the park. A skilled tour guide interprets natural and cultural resources of the park. Other public transportation services (such as shuttle buses, taxis and private car shuttling) are provided to assist visitors with point to point travel within the park.

• Visitor Experience

Visitors participate in safe, enjoyable trips in safe, clean, comfortable vehicles. They gain a deeper understanding and appreciation of the park resources in the company of a skilled tour guide. Convenient, reliable, and affordable point-to-point transportation services allow visitors to access destinations within the park without driving their own vehicles.

• Standard/Expectation

Tour guides and drivers are certified in first aid and CPR and are trained to safely operate the vehicles being used. Tour guides and drivers are trained to accurately share information about the park and to answer visitors' questions.

Guided Underwater Diving Prescription

Description

Guided underwater diving allows park visitors, who are already fully certified divers, to experience the underwater natural and cultural resources of the park under the supervision of a skilled, knowledgeable guide.

• Visitor Experience

Visitors experience the underwater natural and cultural resources of the park and gain a deeper understanding of the park's history and environment. Skilled interpretation of the area is provided by knowledgeable guides.

• Standard/Expectation

Diving instruction is not provided as part of this service. All participants are fully certified divers. Divers are properly equipped. Safe diving practices are adhered to. Skilled diving instructor/guides provide accurate interpretation of the park resources. Guides are knowledgeable about the protection of underwater resources and promote responsible practices with their clients toward this end. Guides are certified in first aid and CPR.

Guided Rafting Prescription

Guided raft trips are available on the rivers surrounding Glacier National Park under the administration of the U.S. Forest Service.

Step-on Guide Services Prescription

Description

Local interpretive guides are hired to ride along with vehicle tours (road-based tours) on the primary roads in the park, with the exception of the inside North Fork Road. This skilled tour guide interprets natural and cultural resources of the park.

Visitor Experience

Visitors participate in informative, enjoyable tours in the comfort of their own tour vehicle. Tours are customized. A guide with in-depth knowledge of the local area is available to answer questions, provide information, and to help passengers gain a deeper understanding and appreciation of park resources.

• Standard/Expectation

Tour guides are certified in first aid and CPR, and are trained to accurately share information about the park and to answer visitors' questions.

Guided Motorcycle Tours Prescription

• Description

Guided motorcycle tours are conducted on specific roadways in Glacier National Park. Off-road travel is not permitted. These tours travel through the park. One day or multiple day tours are provided. A skilled leader interprets the natural and cultural resources of the park and assists the participants as needed.

Visitor Experience

Visitors participate in safe, enjoyable trips on well-maintained, properly equipped motorcycles. They gain a deeper understanding of the park resources in the company of a skilled tour guide.

• Standard/Experience

Support vans are clean, comfortable and well maintained. All National Park Service and Environmental Protection Agency standards are met or exceeded. Motorcycles are well maintained and properly equipped. Helmets are required and other safety equipment is available. Tour guides are certified in first aid and CPR.

Firewood Sales Prescription

Description

Firewood sales in the campgrounds provide a convenient source of firewood to campground users. The service helps eliminate the collection of dead and down wood and cutting of vegetation and helps protect habitat.

Visitor Experience

Visitors are able to access firewood without traveling out of the campground.

• Standard/Expectation

Quality, dry firewood, collected outside the park boundaries, is made available to campground users. The service is available at reasonable cost and at convenient times to the users. The wood is packaged with burnable packaging to eliminate trash. Firewood sales in campgrounds do not prohibit the sale of firewood in camp stores elsewhere in the park.

Child Care Prescription

Description

Drop-in child care services are provided by licensed operators to allow visitors to participate in daytime activities that are not appropriate for all ages.

Visitor Experience

Visitors may leave their children in the care of a licensed provider in order to participate in hikes, horseback rides, or other activities that would not be appropriate for all ages.

• Standard/Expectation

Providers are appropriately licensed and staffed to provide daytime child care services. Facilities used for the service meet all applicable standards and provide a safe, pleasant environment for the children. All employees have appropriate credentials and experience and are adequately supervised. An efficient, easily accessed reservation system is in place to allow parents to plan ahead. All equipment, toys, and supplies are appropriate for the age of the children in the program. All employees are certified in first aid and child and adult CPR. All activities are age-appropriate, well supervised and safe for the children. All snacks and meals are appropriate and all licensing and Public Health Service standards are met.

Horse Boarding Prescription

Description

Short-term stock boarding is available only at the Many Glacier stables as a mid point stay during a multi day backcountry stock trip.

• Visitor Experience

Visitors have access to a short-term (one or two day) stock boarding facility while on layover days when accessing specific trails and stock routes in the park, (ie. the Continental National Scenic Trail).

• Standard/Expectation

Facilities are clean, well maintained, and appropriate for the service. Operators are professional, knowledgeable and trained in the provision of these services. Stock being boarded must have veterinary certification that they are disease free. Only hay that is certified to be free of noxious weed seed and appropriate feed may be used. Feed storage and waste disposal are appropriate to avoid conflicts with wildlife. Animals are appropriately fed and cared for. Boarding is only short-term (one or two days) to allow for layover days or the start or end of the access to specific trails and stock routes in the park.

Boat Transportation Prescription

Description

Boat transportation services provide visitors access to trailheads on lakes in the visitor services zones where appropriate.

• Visitor Experience

Visitors travel by boat to access lake trailheads and other designated locations.

• Standard/Expectation

Boats are safe, well maintained and appropriately sized for the service. Motors are sized appropriately. Operators are appropriately trained, knowledgeable, and licensed for the service. The service is only provided on lakes in the appropriate visitor service zones and to appropriate drop points. No boat transportation services are provided on lakes in the North Fork.

Private Vehicle Shuttle Prescription

Description

This service provides shuttling of a visitor's private vehicle to specific trailhead destinations in the park. The shuttling facilitates hiking trips that do not require back tracking on trails to exit at the same point where the hike originated.

Visitor Experience

Visitors arrange to have their private vehicle shuttled to a trailhead exit point.

• Standard/Expectation

Shuttle drivers are licensed and qualified to operate the visitors' vehicles. Shuttle vehicles are well maintained and meet all applicable standards.

Taxi Services Prescription

Description

Taxi services provide a convenient way for visitors to access the park and their selected destinations. Taxi service is available from outside the park to destinations inside the park subject to limitations in the North Fork and on the upper sections of the Going-to-the-Sun Road.

Visitor Experience

Visitors can prearrange to be delivered to and picked up at their selected destination within the park.

• Standard/Expectation

Taxi services are provided on a prearranged, on-demand basis. Vehicles are well maintained and meet applicable standards. Appropriate fees are paid upon entering the park. Service is subject to limitations in the North Fork and on the upper sections of the Going-to-the-Sun Road.

Commercial Entertainment Prescription

Description

Commercial entertainment (concerts, plays, programs) related to the purpose and significance of Glacier National Park is provided to visitors in concession facilities.

Visitor Experience

Visitors experience professional entertainment that deepens their understanding and appreciation of the park, its resources, and its history.

• Standard/Expectation

Fees are commensurate with the quality and type of the performance. Programs are related to park themes and contribute to the visitors' understanding and appreciation of the park. All performances occur within concessioner facilities.

Employee Support Facilities and Services Prescription

Description

Administrative offices, employee housing and food service, employee recreation facilities, maintenance facilities, sites for construction contractors, and other support services are provided in the park. These facilities and services support public lodging, food service, retail stores, and other visitor recreational activity operations. Concessioners hire more than 700 seasonal employees who need food service and housing, in order to support concession operations. Housing is not readily available outside the park for seasonal staff, particularly on the east side of the park. Due to distance, expense, and limited availability of outside-park locations, most support services are located within park boundaries or in close proximity to the park.

• Visitor Experience

To achieve quality visitor service, the scope of commercial operations requires some level of support services and facilities within the park. These facilities are needed to house and feed a large number of employees with variable work shifts. These facilities enhance employee recruitment and retention resulting in a quality work force to provide visitor services. Support facilities also enable visitor services to be provided more efficiently.

• Standard/Expectation

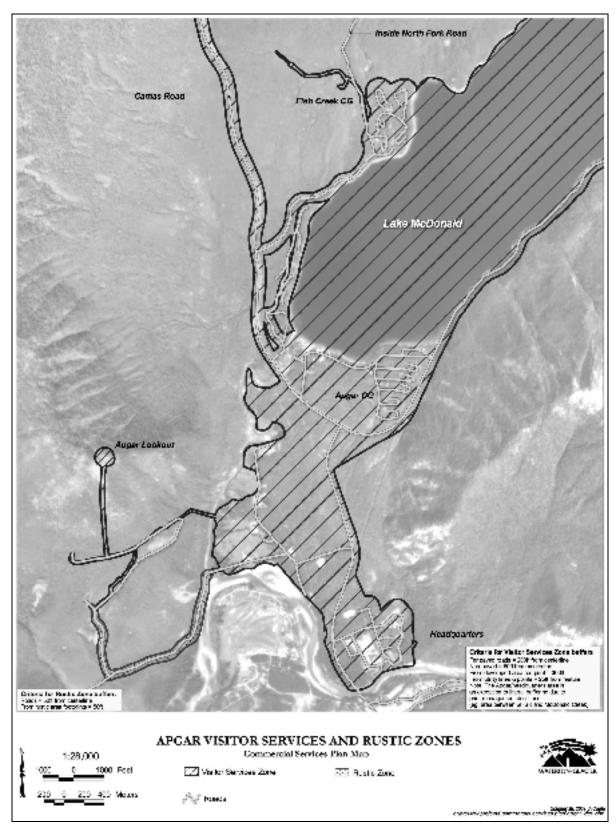
All operations meet or exceed NPS and Public Health Service standards. Operations are well managed and adequately supervised. Quality employee housing, food service, and recreation programs ensure satisfactory living and working conditions. Administrative and other necessary support facilities ensure that commercial operations are efficiently managed and equipped to provide quality visitor services.

Glacier National Park	Appendix 2 Prescriptions and Standards for Necessary and Appropriate Commercial Services
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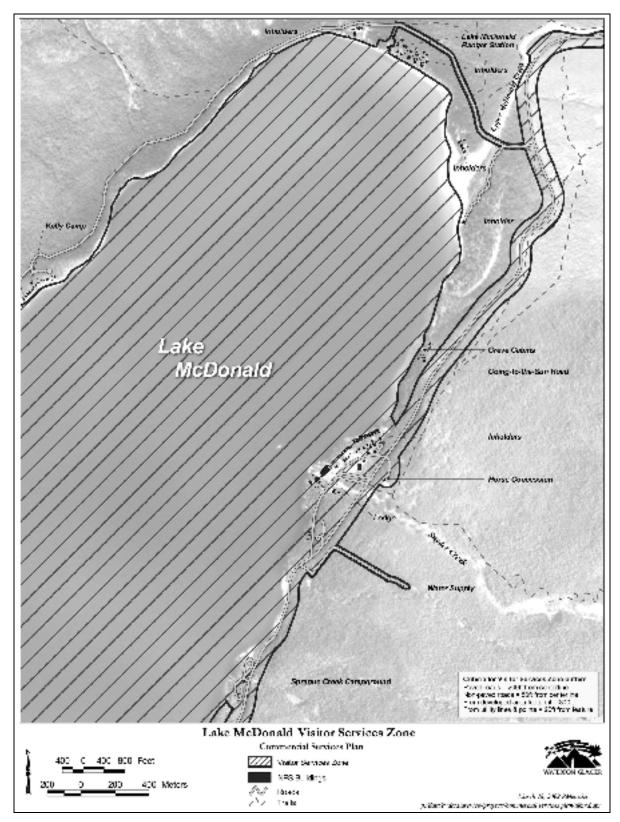
Appendix 3 Management Zones

MANAGEMENT ZONES

The following management zones were conceptually defined in the 1999 General Management Plan for each of the six geographic areas in the park. This plan more specifically defines two of these zones: the Visitor Use and, in some areas, the Rustic.

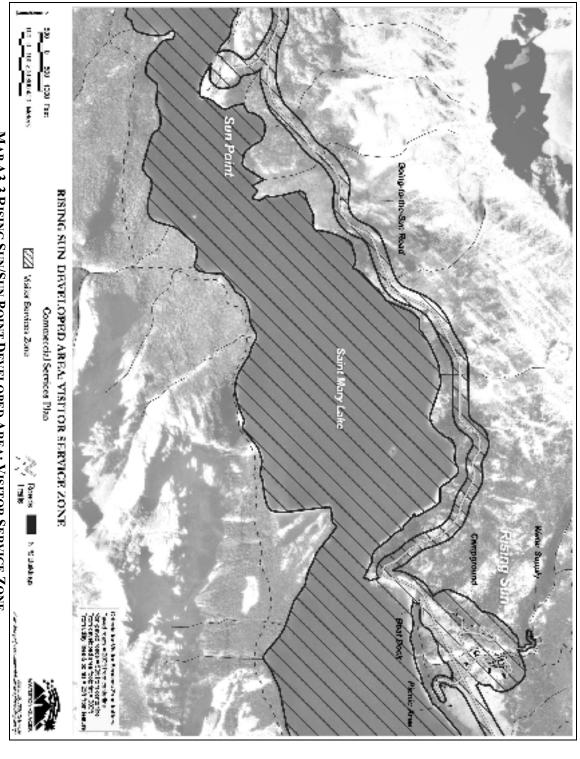


MAP A3-1 APGAR VISITOR SERVICES AND RUSTIC ZONES

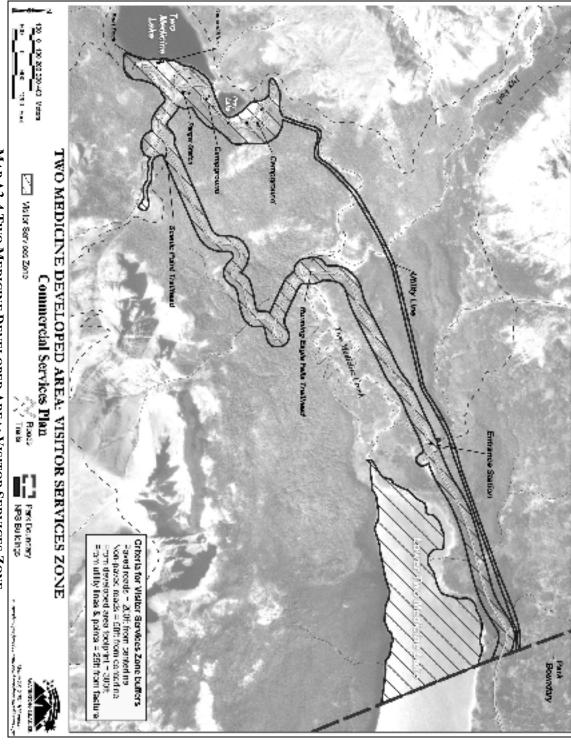


MAP A3-2 LAKE MCDONALD VISITOR SERVICES ZONE

Glacier National Park Appendix 3 Management Zones

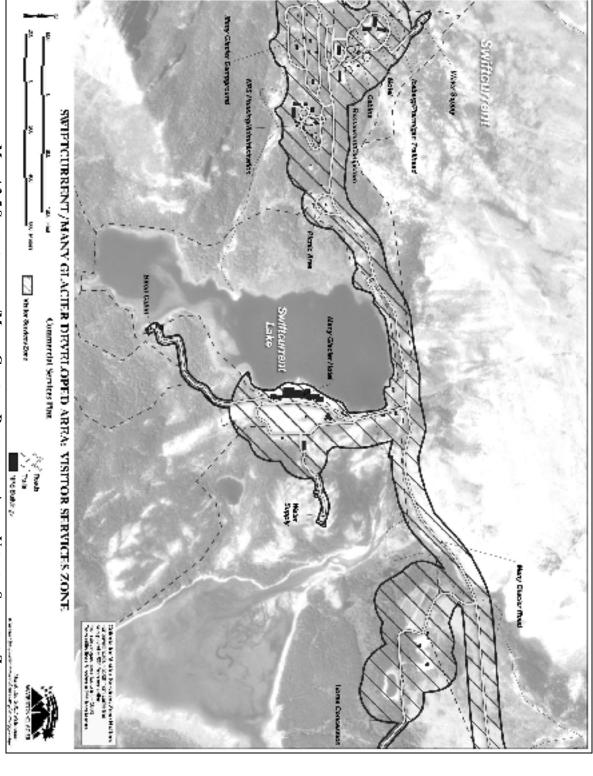


MAP A3-3 RISING SUN/SUN POINT DEVELOPED AREA: VISITOR SERVICE ZONE

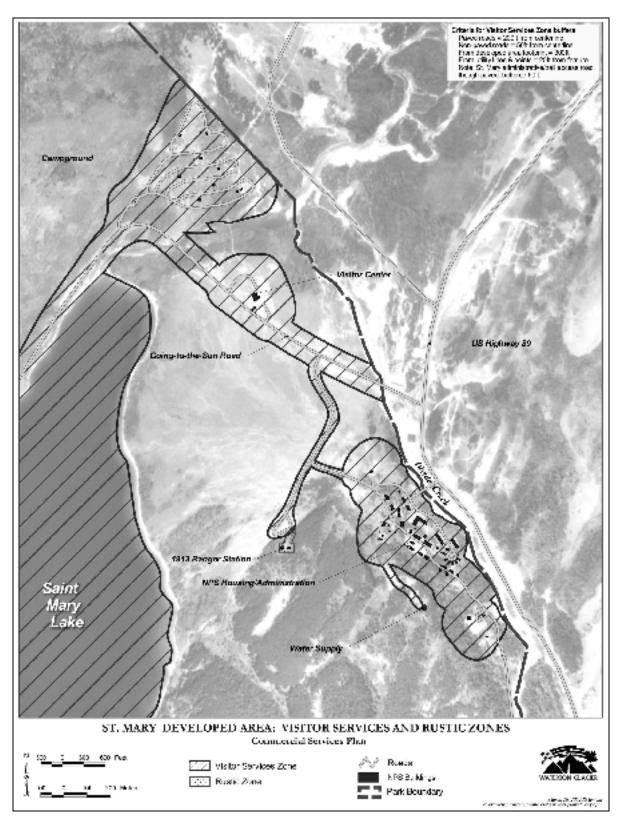


MAP A3-4 TWO MEDICINE DEVELOPED AREA: VISITOR SERVICES ZONE

Glacier National Park Appendix 3 Management Zones



MAP A3-5 SWIFTCURRENT/MANY GLACIER DEVELOPED AREA: VISITOR SERVICES ZONE



MAP A3-6 St. MARY DEVELOPED AREA: VISITOR SERVICES AND RUSTIC ZONES

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Appendix 4 Comparative Site Alternative Analysis Supplemental Information

In keeping with the direction from the General Management Plan to retain the current level and types of services, a parkwide cap on the number of guest rooms has been set not to exceed 540 guest rooms (excluding the backcountry chalets and the businesses on private lands at Apgar). The estimated room counts listed below in alternatives B and C are subject to adjustment depending on the actual structural design for remodeling or construction. Actual room numbers would be adjusted during design to remain under the parkwide cap of 540.

For definitions of "budget," "standard," "high" and "deluxe" accommodations, see Appendix 2.

GRANITE PARK CHALET		
Alternative A – Status Quo/No Action		
Number of guest accommodations (room		
Number of guest accommodations (beds		
Number of staff accommodations (beds)		2
Type/Range of Room Accommodations:		
Guest accommodations are backcountry	chalet	
Alternative B		
Number of guest accommodations (room	ıs)	12
Number of guest accommodations (beds,		
Number of staff accommodations (beds)		
Type/Range of Room Accommodations:		
Guest accommodations are backcountry	chalet	
Alternative C		
Number of guest accommodations (room	ns)	
Number of guest accommodations (beds,	/pillows)	
Number of staff accommodations (beds)		8
Type/Range of Room Accommodations:		
Guest accommodations are backcountry	chalet	
SPERRY CHALET		
Alternative A – Status Quo/No Action		
Number of guest accommodations (room		
Number of guest accommodations (beds)	•	
Number of staff accommodations (beds)		8
Type/Range of Room Accommodations:		
Guest accommodations are backcountry	chalet	
APGAR		
Alternative A – Status Quo/No Action		
Number of guest accommodations (room		
Number of guest accommodations (beds		
Number of staff accommodations (beds)		
		g provided for manager only
Number of moulting among mu: 1-1.	Horse concessioner	Approximately 8
Number of parking spaces provided: Total number of spaces		A mmnovim ot -1 125
		Approximately 13
Type/Range of Room Accommodations: Guest accommodations include standard	and high rooms in later-14.	motal unita
Ciuesi accommodations include standard	and men rooms, in takeside	THORET WHIIS.

Alternative B	
)Approximately 36
	illows)N/A
Number of staff accommodations (beds),	Primary concessionerApproximately 2
	(Housing provided for manager only)
	Horse concessionerApproximately 8
Number of parking spaces provided:	
	Approximately 104
	Approximately 60 - 70
	Approximately 10 - 15
Type/Range of Room Accommodations:	
Guest accommodations include standard at	nd high rooms, in lakeside motel units.
Alternative C	
)Approximately 36
	illows)
	Primary concessionerApproximately 2
rumeer of starr accommodations (cous),	(Housing provided for manager only)
	Horse concessionerApproximately 8
Number of parking spaces provided:	
Existing spaces	Approximately 89
	Approximately 75 - 85
	Approximately 10 - 15
	Approximately 45 - 50
Type/Range of Room Accommodations:	11.1
Guest accommodations include standard at	nd high rooms, with possible lake views.
LAKE MCDONALD AREA Alternative A – Status Quo/No Action	
)100
	illows)*
	Primary concessioner Approximately 158
, , ,	(Housing provided for manager only)
	Horse concessionerApproximately 7
	Boat concessionerApproximately 4
	Approximately 158
(2001 staffing count is between 150-18	80, including primary concessioner, horse concessioner
N 1 0 1:	and tour boat concessioner employees)
Number of parking spaces provided:	1 275
Type/Range of Room Accommodations:	nigh and deluxe rooms, in hotel, motel and multi-unit
cabins.	ingli and detake rooms, in noter, moter and mater-unit
Alternative B	
)Approximately 90 - 100
	illows)N/A
Number of staff accommodations (beds),	Primary concessioner Approximately 155
	Horse concessionerApproximately 7
	Boat concessionerApproximately 4
Number of parking spaces provided:	
	Approximately 210 - 220
	Approximately 40 - 45
Type/Range of Room Accommodations:	
Guest accommodations include budget, sta and multi-unit cabins.	andard, high and deluxe rooms, in hotel, motel, hostel
and mater and vacing.	

Alternative C Number of guest accommodations (rooms)	
Number of parking spaces provided: For guests)
Type/Range of Room Accommodations: Guest accommodations include budget, standard, high and deluxe rooms, in hotel, motel, hostel and multi-unit cabins.	
RISING SUN Alternative A – Status Quo/No Action Number of guest accommodations: (rooms)	
Number of parking spaces provided: Total number of spaces	
Alternative B Number of guest accommodations (rooms)	
Number of parking spaces provided: For guests and employees	
Type/Range of Room Accommodations: Guest accommodations would include standard rooms only, in both 2-unit cabins and motel units. New guest accommodations would be in 2-unit cabins similar to the existing cabins, or in existing cabins reclaimed from employee housing use.	
Alternative C Number of guest accommodations (rooms)	
Number of parking spaces provided: For guests and employees	
renovated main dormitory building.	

TWO MEDICINE
Alternative A – Status Quo/No Action
Number of guest accommodations (rooms)
Number of guest accommodations (beds/pillows)*
Number of staff accommodations (beds), Primary concessionerApproximately 8
Boat concessionerApproximately 6
Number of parking spaces provided: Total number of existing spaces
(Does not include informal employee parking)
Type/Range of Room Accommodations: None Provided.
Alternative B
Number of guest accommodations (rooms)
Number of guest accommodations (beds/pillows)
Number of staff accommodations (beds), Primary concessionerApproximately 8
Boat concessionerApproximately 6
Number of parking spaces provided:
Existing spaces
New spaces at service area
Type/Range of Room Accommodations: None Provided.
MANY GLACIER
Alternative A – Status Quo/No Action
Number of guest accommodations (rooms)
Number of guest accommodations (beds/pillows)
(Bed/pillow count from primary concessioner update of 8/9/01)
Number of staff accommodations (beds), Primary concessioner Approximately 200
Horse concessionerApproximately 16
Boat concessioner
(2001 primary concessioner staffing count is 185) Number of parking spaces provided:
Total number of spaces provided. Approximately 123
(Does not include informal employee parking – count undetermined)
Type/Range of Room Accommodations:
216 guest rooms; guest accommodations include standard, high and deluxe rooms.
Alternative B
Number of guest accommodations (rooms)
Number of staff accommodations (beds), Primary concessioner
(Assumes approximately 25 housed at Swiftcurrent)
Horse concessionerApproximately 16
Boat concessionerApproximately 7
Number of parking spaces provided:
For guests
For employees(Informal employee parking – count undetermined)
Type/Range of Room Accommodations:
Approximately 215 guest rooms; guest accommodations would include standard, high and
deluxe rooms. There would be little change in accommodation room type at Many Glacier. However, approximately 7 rooms would become 2-room family suites, using space now used
for employees. An additional 3 guest units would be developed at the fourth floor Crow's Nest
level in what is currently employee housing.
Altomotive C
Alternative C Number of quest accommodations (rooms) Approximately 230 - 240
Number of guest accommodations (rooms)
Number of staff accommodations (beds), Primary concessioner
(Assumes approximately 160-165 housed in new dormitories at the Upper Dormitory site)

	Horse concessionerApproximately 16 Boat concessionerApproximately 7
Number of parking spaces provided:	
	Approximately 123
* *	(Informal employee parking – count undetermined)
Type/Range of Room Accommodations:	accommodations would include standard, high and
	accommodations would include standard, high and nge in accommodation room type at Many Glacier.
	become 2-room family suites, using space now used
	its would be developed at the Crow's Nest level.
	standard, high and deluxe rooms, including suites with
the conversion of the Lower Dormitory b	building for guest accommodations.
SWIFTCURRENT	
Alternative A – Status Quo/No Action	
	ns)
	/pillows)158/271
(Bed/pillow count from primary con	
	, Primary concessioner
Number of parking spaces provided:	
Type/Range of Room Accommodations:	ith private baths, 24 individual guest cabins without
	ins with private baths (shared toilet/shower facilities
	ations include budget and standard accommodations.
F	
Alternative B	
Number of guest accommodations (room	ns) Approximately 75 - 80
Number of guest accommodations (room Number of guest accommodations (beds	/pillows)
Number of guest accommodations (room Number of guest accommodations (beds Number of staff accommodations (beds)	
Number of guest accommodations (room Number of guest accommodations (beds Number of staff accommodations (beds) Number of parking spaces provided:	/pillows)
Number of guest accommodations (room Number of guest accommodations (beds Number of staff accommodations (beds) Number of parking spaces provided: For guests	/pillows)
Number of guest accommodations (room Number of guest accommodations (beds Number of staff accommodations (beds) Number of parking spaces provided: For guests	/pillows)
Number of guest accommodations (room Number of guest accommodations (beds) Number of staff accommodations (beds) Number of parking spaces provided: For guests	/pillows) N/A , Primary concessioner Up to 120
Number of guest accommodations (room Number of guest accommodations (beds) Number of staff accommodations (beds) Number of parking spaces provided: For guests	/pillows)
Number of guest accommodations (room Number of guest accommodations (beds Number of staff accommodations (beds) Number of parking spaces provided: For guests	/pillows) N/A , Primary concessioner Up to 120 Approximately 180 - 190 Approximately 40 75 and 80 rental units. All guest accommodations
Number of guest accommodations (room Number of guest accommodations (beds) Number of staff accommodations (beds) Number of parking spaces provided: For guests	/pillows)
Number of guest accommodations (room Number of guest accommodations (beds Number of staff accommodations (beds) Number of parking spaces provided: For guests For employees Type/Range of Room Accommodations: This alternative would provide between would be in individual cabins. Some existall new cabins would have private baths. standard accommodations.	/pillows)
Number of guest accommodations (room Number of guest accommodations (beds Number of staff accommodations (beds) Number of parking spaces provided: For guests For employees Type/Range of Room Accommodations: This alternative would provide between would be in individual cabins. Some exist all new cabins would have private baths. standard accommodations. Alternative C	/pillows)
Number of guest accommodations (room Number of guest accommodations (beds Number of staff accommodations (beds) Number of parking spaces provided: For guests	/pillows)
Number of guest accommodations (room Number of guest accommodations (beds) Number of staff accommodations (beds) Number of parking spaces provided: For guests	/pillows)
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Number of guest accommodations (room Number of guest accommodations (beds) Number of staff accommodations (beds) Number of parking spaces provided: For guests	/pillows)
Number of guest accommodations (room Number of guest accommodations (beds) Number of staff accommodations (beds) Number of parking spaces provided: For guests	/pillows)

^{*}Bed/pillow count from primary concessioner update of 8/9/01

Glacier National Park	Appendix 4 Comparative Site Alternative Analysis Supplemental Information	n
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Δ4-6	Draft Commercial Services Plan and Draft Environmental Impact Statemer	

Appendix 5 Park Visitation

PARK VISITATION, JANUARY 1979-DECEMBER 2002

The following table shows monthly records of Glacier National Park visitation uses for the past 22 years. The table allows cross-comparison of numerous activities by monthly time periods or cumulative periods of time. The table shows in particular a consistent set of the peak, shoulder and off-season months for each year in the category of concessioner lodging, while varying significantly from year-to-year. It also shows a modest upward trend in lodge usage over the 22-year period.

April 1982 20038 May 1982 57529 June 1982 237560 July 1982 529862 August 1982 513554 September 1982 513554 September 1982 65283 October 1982 6128 December 1982 6128 January 1983 7183 February 1983 7178 March 1983 12116 April 1983 26414	1982 1982 2 1982 2 1982 5 1982 1982 1982 1982 1983 1983 1983 1983 1983	1982 1982 1982 1982 1982 1982 1982 1982	1982 1982 1982 1982 1982 1982 1982 1982	1982 1982 1982 1982 1982 1982 1982 1982	1982 1982 1982 2 1982 1982 1982 1982 198	1982 1982 1982 2 1982 5 1982 1982 5 1982	1982 1982 1982 1982 1982 st 1982 ember 1982	1982 1982 1982 1982 1982	1982 1982 1982 1982	1982 1982 1982	1982 1982	1982	11	1982		1982	1081	1981	per 1981 2	1981	1981	1981	1981	1981	1981		er 1980 1981	1980		ber 1980	ust 1980	June 1980 237	1980		1980	/ 1980	1980		1979	1070 I	19/9	1979		1979	1979	1979 1	v 1979	January 1979 6	Month Year Recreation Visits	
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0	510	175	169	48	52	601	2557	32158	126851	131621	44411	3242	267	209	140	73	7.57	1378	41786	133289	144818	47284	5391	397	323	126	133	78.	3938	29734	113609	120255	4548	279	413	200	71	00	1486	34200	125053	131877	44003	3273	213	213	25	2:	Total Overnight Stays	

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1027	1987	1987	1987	1987	1987	1987	1987	1987	1987	1987	1987	1986	1986	1986	1986	1986	1986	1986	1986	1986	1086	1086	1986	1005	1985	1985	1985	1985	1985	1985	1985	1985	1085	1005	1984	1984	1984	1984	1984	1984	1984	1984	1984	1984	1984	1983	1983	1983	1983	1983		Year
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armoer 1991 6839 20 6859 Finder 1992 7177 20 7197 Finder 1992 8995 20 9015 Finder 1992 8995 20 20047 Finder 1992 20027 20 20047 Finder 1992 34501 20 34521	November	1661	1/66	20	1666		16 16	4 1		ρ	
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	April	1992	34501	20	34521	0	191	286	477	104	581
1992 133553 379 133932	May	1992	133553	379	133932	628	2681	3097	5778	567	6973
1992 366534 1914 368448 14543	June	1992	366534	1914	368448	14543	17039	20558	37597	2743	54883
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	80	812	2409	3908	3964	2780	581	80	20	20	20	20	20	20	1447	3601	2989	1869	151	20	20	20	20	20	20	20	1230	1375	1130	111	20	20	20	20	20	20	656	1209	1271	1290	36	20	20	20	20	20	200	20	15/8	1816	Non- Recreation Visits	
	2669	61043	256719	481526	519028	254177	100608	25468	12954	11078	5247	2475	7415	51045	290695	519443	555632	251677	110357	25889	16033	10593	8461	8107	8454	62191	310260	668246	329012	114347	26354	17926	6942	8645	0000	71324	289012	625768	627939	341578	113184	26695	14828	9422	7100	5520	12/20	69310	986505	649009	Total Visits	
	0	0	16348	37066	38020	21215	333	0	0	0	0	0	0	0	16768	41052	37783	20169	768	0	0	0	0	0	0	0	17880	37838	22054	951	0	0	0	0			17097	34394	21742	21980	946	0	0	0	0	0	747	143	34111	39255	Lodging	
	35	865	6621	39239	40228	13304	941	159	11	16	ω	ъ	14	478	12613	41014	40473	14455	1983	222	71	ω	30	57	38	902	10613	41172	14734	2188	116	22	0	3	10	1163	9986	36408	28951	12207	1549	194	24	ω	14	5	82 C7CT	1335	36903	38094	Tent Campers	
	11	706	7460	29160	32222	13598	1577	97	24	24	24	ω	13	562	11373	27505	35963	14232	2287	170	33	27	27	16	46	840	13884	37545	16445	2446	73	49	ω	30	16	833	10715	31458	34349	14720	1462	78	22	17	10	41	7/71	1272	32164	41658	RV Campers	
	46	1571	14081	68399	72450	26902	2518	256	35	40	27	8	27	1040	23986	68519	76436	28687	4270	392	104	30	57	73	84	1742	74497	78717	31179	4634	189	71	ω	20 00	35	1996	20701	67866	63300	26927	3011	272	46	20	24	46	7657	2507	6906/	79752	Total RV/Tent Campers	
	25	327	3800	12004	8807	2452	84	67	96	106	17	4	25	300	4529	11918	8873	2218	674	72	128	90	92	76	60	413	7359	9467	2811	599	90	113	06	71	80	371	3748	10574	5931	2517	413	39	143	108	71	ω 1	1/4	350	1049/	9307	Backcountry Campers	
_	7	1898	34229	117469	119277	50569	2935	323	131	146	44	12	52	1340	45283	121489	123092	51074	5712	464	232	120	149	149	144	2155	126923	126022	56044	6184	279	184	93	104	124	2367	41546	112834	90973	51424	4370	311	189	128	95	51	3090	2000	1136/5	128314	Total Overnight Stays	

Month January February March	Year 1997 1997	Recreation Visits 6591 8618		Total Visits 6611 8638	Lodging	Tent Campers 54	RV Campers	Total RV/Tent Campers 54	Backcountry Campers 66 104
February March	1997 1997	8618 11710	20 20	8638 11730	0 0	54 22	19	54 41	170
April	1997	16116	20	16136	0	19	38	57	261
Мау	1997	64446	323	64769	504	1304	1328	2632	295
June	1997	209675	5734	215409	18836	12117	11756	23873	2035
July	1997	517028	3169	520197	38809	37053	29806	66859	8045
August	1997	517010	2852	519862	38945	41431	27495	68926	12156
September	1997	281018	1622	282640	15706	10558	9560	20118	4198
October	1997	53262	591	53853	0	664	769	1433	405
November	1997	15168	20	15188	0	62	60	122	98
December	1997	8214	20	8234	0	л	л	10	79
January	1998	7481	20	7501	0	ω	0	З	26
February	1998	9686	20	9706	0	24	14	38	126
March	1998	13316	20	13336	0	41	30	71	71
April	1998	24166	20	24186	0	95	68	163	79
Мау	1998	89146	328	89474	750	1383	1575	2958	567
June	1998	255237	2558	257795	23212	10805	11337	22142	2920
July	1998	540488	3004	543492	38729	37047	32278	69325	8678
August	1998	528716	2773	531489	38478	41337	26244	67581	12374
September	1998	286602	1308	287910	18041	14443	12081	26524	4487
October	1998	57164	416	57580	0	481	497	978	423
November	1998	12029	20	12049	0	32	27	59	68
December	1998	6913	20	6933	0	8	8	16	17
January	1999	7050	20	7070	0	22	ъ	27	73
February	1999	8371	20	8391	0	27	и	32	37
March	1999	13788	20	13808	0	27	14	41	111
April	1999	20112	20	20132	0	103	49	152	108
May	1999	81002	118	81120	442	1555	2116	3671	414
June	1000	232339	2172	234114	23394	27144	6790T	86177	9662
Alighet	1999	491717	2455	494177	45303	36374	25725	61599	11425
September	1999	232246	1624	233870	20686	10768	10447	21215	4199
October	1999	50378	UC +70T	86505	1375	481	489	070	230
November	1999	13484	80	13564	0	19	27	46	34
December	1999	7522	20	7542	0	ы	8	13	73
January	2000	8118	80	8198	0	51	14	65	93
February	2000	8656	80	8736	0	11	11	22	186
March	2000	12112	80	12192	0	24	11	35	175
April	2000	20796	20	20816	0	89	59	127	45
May	2000	86594	20	86614	963	1858	1904	3762	461
June	2000	243723	2500	246223	20870	13058	11762	24820	2415
July	2000	514937	2587	517524	40028	37430	29219	66649	7802
August	2000	522578	2536	525114	37915	34877	23681	58558	10913
September	2000	231886	1463	233349	15698	6258	7244	13502	2618
October	2000	59849	20	59869	0	340	534	874	213
November	2000	11922	20	11942	0	27	14	41	30
December	2000	7522	20	7542	0	5	8	13	59
January	2001	8380	20	8400	0	19	ъ	24	68
February	2001	8451	20	8471	0	ω	ω	6	72
March	2001	13677	20	13697	0	16	19	35	100
April	2001	18388	20	18408	0	57	51	108	8
May	2001	90692	20	90712	1319	2035	2373	4408	554
lino	2001	230625	1321	231946	21913	11909	13356	25265	254
	TOO7	230625	1321	231946	2177	GOGTT	1335b	20205	2542

Appendix 5 Park Visitation Glacier National Park

Month	Year	Recreation Visits	Non- Recreation Visits	Total Visits	Lodging	Tent Campers	RV Campers	Total RV/Tent Campers	Backcountry Campers	Total Overnight Stays
July	2001	490693	1494		38355	34815		63358	9349	111062
August	2001	485240	2560		35072	38330	25516	63846	12016	110934
September	2001	261525	1980		13380	7666		14426	3761	31567
October	2001	53852	25		0	167		373	365	738
November	2001	15704	20		0			20		68
December	2001	3387	20		0		7	11		43
January	2002	6171	20		0	20	9	29		111
February	2002	9065	20		0		21	29		55
March	2002	9097	20		0	43	9	52		116
April	2002	18887	20		0			142		215
Мау	2002	82027	356		488			2854		3557
June	2002	225695	1347		19950			21995		43644
July	2002	585823	1632		41146			70203		119335
August	2002	549161	1382		40816			62488		115517
September	2002	305959	611		10977			21934		37239
October	2002	87651	182		172			1492		2003
November	2002	17819	53	17872	0	30	60	90	29	119
December	2002	8334	2		0	33		75	22	97

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Glossary Glacier National Park

Glossary

Adfluvial

Of, relating to, or living in a lake; produced by the action of a stream

Alluvial

Composed of clay, silt, sand, gravel, or similar detrital material deposited by running water

Berm

A mound or wall of earth

Biota

The flora and fauna of a region

Extirpation

To destroy completely; to wipe out; to pull up by the root

Fen

Lowland covered wholly or partly with water unless artificially drained

Forbs

An herb other than grass

Fluvial

Of, relating to, or living in a stream or river; produced by the action of a stream

Hibernacula

A shelter occupied during the winter by a dormant animal (such as an insect or reptile)

Ichthyofauna

The fish life of a region

Krummholz

Stunted forest characteristic of the timberline

Lacustrine

Of, relating to, formed in, living in, or growing in lakes

Lithic

Stony; of, relating to, or being a stone tool

Nonpoint Source Pollution

Pollution that occurs when rainfall, snowmelt, or irrigation runs over land or through the ground, picking up pollutants and depositing them into rivers, lakes and coastal waters, or introducing them into the groundwater

Glacier National Park Glossary

Phosphorus

An element occurring in manure and chemical fertilizer that is essential to the growth and development of plants, but which, in excess, can cause water to become polluted and threaten aquatic animals

Phosphorus Loading

The quantities of phosphorus in water

Point Source

The origin of a pollutant discharge from a discrete source, such as effluent from the end of a pipe

Riverine

Relating to, formed by, or resembling a river; living or situated on the banks of a river

Sedimentation

The action or process of forming or depositing sediment

Ungulate

A hooved animal

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2000c	Management Policies 2001
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2001a	Glacier National Park Exotic Plant Database
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Abbreviations and Acronyms

ADA	Americans With Disabilities Act
ARC	Architectural Research Consultants, Incorporated
BLM	Bureau of Land Management
CCE	Crown of the Continent Ecosystem
CEQ	Council on Environmental Quality
CPR	Cardiopulmonary Resuscitation
CSP	Commercial Services Plan
DCP	Development Concept Plan
DEIS	Draft Environmental Impact Statement
DOI	Department of the Interior
EIS	Environmental Impact Statement
FAA	Federal Aviation Administration
FEIS	Final Environmental Impact Statement
GIS	Geographic Information Systems
GMP	General Management Plan
GNP	Glacier National Park
GPI	Glacier Park, Inc.
GTSR	Going-to-the-Sun-Road
IMPROVE	Interagency Monitoring of Protected Visual
	Environments
LNT	Leave No Trace
MDFWP	Montana Department of Fish, Wildlife and Parks
MNHP	Montana Natural Heritage Program
NEPA	National Environmental Policy Act
NHL	National Historic Landmark
NHPA	National Historic Preservation Act
NPS	National Park Service
NRHP	National Register of Historic Places
pers. comm.	Personal Communication
PM10	Particulate Matter
USDA	U.S. Department of Agriculture
USFS	U.S. Forest Service
USFWS	U.S. Fish and Wildlife Service
USGS	U.S. Geological Survey

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Index Glacier National Park

Index

- accessibility, 1-6, 1-10, 1-12, 2-8, 2-10, 2-18, 2-21, 2-28, 2-31, 2-33, 2-37, 2-38, 2-41, 2-47, 2-49, 2-55, 2-56, 2-59, 2-66, 2-67, 2-69, 2-82, 2-84, 2-86, 2-87, 2-87, 2-88, 2-88, 2-89, 2-90, 2-91, 4-9, 4-18, 4-95, 4-96, 4-97, 4-98, 4-121, 4-125, 4-126, 5-5
- accommodations, 1-2, 1-3, 1-6, 1-8, 2-2, 2-3, 2-5, 2-13, 2-16, 2-21, 2-25, 2-27, 2-31, 2-32, 2-33, 2-37, 2-41, 2-42, 2-59, 2-60, 2-61, 2-64, 2-69, 2-70, 2-72, 2-85, 2-86, 2-87, 2-86, 2-87, 2-88, 2-89, 2-90, 3-7, 3-60, 3-65, 3-72, 4-19, 4-29, 4-31, 4-33, 4-35, 4-43, 4-44, 4-45, 4-46, 4-49, 4-51, 4-59, 4-60, 4-62, 4-63, 4-74, 4-76, 4-79, 4-80, 4-86, 4-87, 4-88, 4-95, 4-102, 4-106, 4-107, 4-108, 4-109, 4-110, 4-111, 4-112, 4-115, 4-116, 4-117, 4-118, 4-119, 4-120, 4-121, 4-122, 4-123, 5-3, A1-2, A2-1, A2-2, A2-3, A4-1, A4-2, A4-3, A4-4, A4-5
- air quality, 2-74, 2-91, 2-92, 2-93, 2-94, 2-95, 2-96, 2-97, 2-98, 2-99, 2-100, 2-101, 2-102, 2-103, 2-104, 2-105, 2-106, 2-107, 2-108, 3-55, 3-56, 4-7, 4-89, 4-90, 4-91, 4-126, A1-6, Ref-7, Ref-10
- Apgar Village developed area, 2-13, 2-22, 2-85, 2-102, 3-4, 3-5, 3-15, 3-22, 3-26, 3-45, 3-59, 3-73, 4-15, 4-16, 4-27, 4-28, 4-40, 4-57, 4-58, 4-71, 4-83, 4-95, 4-100, 4-125
- aquatic, 2-91, 2-92, 2-93, 2-94, 2-95, 2-96, 2-97, 2-98, 2-99, 2-100, 2-101, 2-102, 2-103, 2-104, 2-105, 2-106, 2-107, 2-108, 3-4, 3-21, 3-25, 3-26, 3-27, 3-28, 3-29, 3-39, 3-45, 3-46, 3-47, 4-6, 4-52, 4-54, 4-55, 4-57, 4-64, 4-67, 4-69, 4-70, 5-8, Ref-2
- archaeological resources, 2-75, 4-7
- art seminars, 1-2, 2-3, 2-73, 2-100, 3-72, A1-1, A1-4, A2-5, A2-7
- backcountry, 1-3, 1-6, 1-7, 1-11, 1-12, 2-4, 2-6, 2-10, 2-16, 2-18, 2-21, 2-45, 2-51, 2-55, 2-64, 2-72, 2-81, 2-83, 3-4, 3-12, 3-14, 3-17, 3-19, 3-20, 3-26, 3-55, 3-59, 3-62, 3-71, 4-37, 4-55, 4-67, 4-107, 4-116, A1-3, A1-5, A1-6, A1-7, A2-1, A2-2, A2-4, A2-5, A2-6, A2-7, A2-8, A2-10, A4-1, Ref-10
- bald eagle, 1-7, 2-16, 2-25, 2-35, 2-53, 3-21, 3-22, 3-23, 3-24, 3-25, 3-29, 3-30, 3-31, 3-44, 3-45, 3-46, 3-47, 4-6, 4-65, 4-66, 4-67, 4-68, 4-69, 4-70, 4-71, 4-72, 4-73, 4-74, 4-75, 4-76, 4-77, 4-78, 4-79, 4-80, 4-81

- ballooning, 2-76
- base jumping, 2-76
- bicycle, 1-2, 1-8, 2-3, 2-11, 2-16, 2-18, 2-21, 2-31, 2-78, 2-79, 2-84, 2-85, 2-86, 2-100, 3-72, 4-28, 4-42, 4-83, 4-85, 4-108, 4-116, 4-117, 5-5, A1-1, A1-3, A1-4, A2-5, A2-7
- Blackfeet Tribe, 1-10, 2-9, 2-71, 2-92, 2-93, 2-94, 2-95, 2-96, 2-97, 2-98, 2-99, 2-100, 2-101, 2-102, 2-103, 2-104, 2-105, 2-106, 2-107, 2-108, 3-1, 3-3, 3-22, 3-35, 3-57, 3-62, 3-65, 3-67, 3-68, 3-69, 3-72, 4-7, 4-10, 4-94, 4-108, 4-111, 4-112, 4-113, 4-114, 5-2, 5-6
- boats, 1-2, 1-3, 1-6, 1-12, 2-3, 2-4, 2-6, 2-8, 2-13, 2-16, 2-18, 2-21, 2-23, 2-27, 2-31, 2-33, 2-37, 2-41, 2-45, 2-47, 2-49, 2-53, 2-55, 2-56, 2-59, 2-64, 2-72, 2-76, 2-78, 2-79, 2-82, 2-85, 2-86, 2-87, 2-88, 2-89, 2-92, 2-96, 3-3, 3-6, 3-16, 3-58, 3-59, 3-60, 3-61, 3-71, 3-72, 4-9, 4-10, 4-13, 4-14, 4-25, 4-26, 4-28, 4-31, 4-42, 4-45, 4-55, 4-56, 4-60, 4-68, 4-69, 4-71, 4-76, 4-85, 4-90, 4-91, 4-100, 4-108, 4-116, 4-118, 4-122, 4-123, 4-125, 5-5, 5-7, A1-1, A1-2, A1-3, A1-7, A2-4, A2-10, A4-2, A4-3, A4-4, A4-5
- bull trout, 1-7, 2-16, 3-26, 3-28, 3-29, 3-33, 3-34, 3-44, 3-45, 3-46, 3-47, 4-6, 4-65, 4-66, 4-67, 4-68, 4-69, 4-70, 4-71, 4-72, 4-73, 4-74, 4-75, 4-76, 4-77, 4-78, 4-79, 4-80, 4-81, Ref-4, Ref-5, Ref-9, Ref-13
- catered meal services, 2-73, A2-3
- commercial fishing, 2-76
- commercial instruction, 2-77, A1-2, A1-6
- crystal reading, 2-77, A1-2, A1-6
- cultural resources, 1-1, 1-2, 2-1, 2-2, 2-23, 2-33, 2-61, 3-55, 3-57, 3-68, 3-69, 4-7, 4-92, 5-1, 5-9, A2-1, A2-6, A2-7, A2-8, A2-9
- diving, 2-4, 2-7, 2-78, 2-79, 2-81, 2-94, 4-13, 4-14, 4-38, 4-40, 4-55, 4-56, 4-67, 4-68, 4-71, 4-108, 4-116, A1-2, A1-5, A2-5, A2-8
- economy, 1-2, 2-32, 2-33, 2-35, 2-64, 3-61, 3-65, 3-66, 3-67, 4-103, 4-105, 4-109, 4-110, 4-111, 4-112, 4-113
- emergency road service, 2-3, 2-72, 2-99, 3-71, 3-72, A1-1, A1-3, A2-5

Glacier National Park Index

- endangered species, 1-7, 1-8, 3-29, 3-33, 3-34, 3-38, 3-39, 3-44, 4-6, 4-64, 4-67, 4-68, 4-69, 4-70, 4-71, 4-72, 4-73, 4-74, 4-75, 4-76, 4-77, 4-78, 4-79, 4-80, 4-81
- energy, 2-75, 2-103, 2-104, 2-105, 2-106, 2-108, 2-109, 3-72, 4-122, 4-123, 4-124, 4-126, A2-2
- ethnographic resources, 3-62, 3-63, 4-7, 4-94, 4-99
- floodplains, 2-16, 2-25, 2-28, 2-35, 2-38, 2-41, 2-42, 2-43, 2-51, 2-61, 3-5, 3-6, 3-7, 3-16, 3-19, 4-21, 4-22, 4-23, 4-54, 4-58, Ref-7

gambling, 2-77

- gift shops, 1-2, 2-16, 2-18, 2-27, 2-37, 2-55, A1-3
- Goat Haunt-Belly River, 2-6, 3-11, 3-19, 3-24, 3-28, 3-46, 3-48, 3-54, 3-62, 3-63, 3-65
- Going-to-the-Sun Road, 1-8, 1-11, 1-12, 2-6, 2-9, 2-11, 2-12, 2-13, 2-18, 2-23, 2-25, 2-27, 2-28, 2-33, 2-35, 2-37, 2-61, 2-79, 2-83, 2-84, 2-85, 3-3, 3-5, 3-6, 3-8, 3-9, 3-12, 3-13, 3-14, 3-15, 3-16, 3-21, 3-22, 3-26, 3-39, 3-44, 3-45, 3-53, 3-55, 3-57, 3-58, 3-59, 3-60, 3-63, 3-64, 3-73, 4-9, 4-10, 4-21, 4-52, 4-59, 4-60, 4-64, 4-81, 4-84, 4-89, 4-91, 4-95, 4-102, 4-113, 4-124, 4-125, A1-4, A2-11, Ref-9, Ref-10, Ref-13
- Going-to-the-Sun Road corridor, 2-9, 2-83, 3-8, 3-9, 3-12, 3-13, 3-14, 3-26, 3-44, 3-45, 3-58, 3-59, 3-63, 3-64, 3-73
- Granite Park Chalet, 1-7, 2-3, 2-5, 2-78, 2-79, 2-81, 2-91, 3-14, 3-21, 3-59, 3-61, 3-71, 4-10, 4-12, 4-14, 4-24, 4-26, 4-37, 4-39, 4-54, 4-56, 4-65, 4-66, 4-69, 4-71, 4-84, 4-85, 4-90, 4-91, 4-94, 4-100, 4-104, 4-107, 4-108, 4-109, 4-115, 4-122, 4-123, 5-3, 5-4
- gray wolf, 1-7, 2-98, 3-22, 3-29, 3-34, 3-35, 3-44, 3-45, 3-46, 3-47, 4-6, 4-65, 4-66, 4-67, 4-68, 4-69, 4-70, 4-71, 4-72, 4-73, 4-74, 4-75, 4-76, 4-77, 4-78, 4-79, 4-80, 4-81, Ref-13
- grizzly bear, 1-7, 2-16, 2-25, 2-35, 2-45, 2-53, 2-64, 3-21, 3-22, 3-23, 3-24, 3-25, 3-29, 3-31, 3-32, 3-44, 3-45, 3-46, 3-47, 4-6, 4-60, 4-61, 4-62, 4-63, 4-65, 4-66, 4-67, 4-68, 4-69, 4-70, 4-71, 4-72, 4-73, 4-74, 4-75, 4-76, 4-77, 4-78, 4-79, 4-80, 4-81, Ref-7, Ref-8, Ref-10, Ref-12, Ref-13
- guided backpacking, 1-2, 2-3, 2-72, 2-93, 3-71, A2-6
- guided day hiking, 2-3, 2-5, 2-6, 2-78, 2-79, 2-81, 2-93, 3-71, 4-12, 4-14, 4-25, 4-26, 4-37, 4-40, 4-55, 4-56, 4-67, 4-71, 4-82, 4-85, 4-116

guided dog sled services, 2-77, A1-7

guided fishing, 2-77, A1-5

guided ice climbing services, 2-77

guided rock climbing services, 2-77

hang gliding, 2-77

heli-hiking, 2-77

historic resources, 2-56, 2-75, 2-91, 2-92, 2-93, 2-94, 2-95, 2-96, 2-97, 2-98, 2-99, 2-100, 2-101, 2-102, 2-103, 2-104, 2-105, 2-106, 2-107, 2-108, 3-58, 4-93, 4-94, 4-95, 4-96, 4-97, 4-98, 4-99, 4-126

horse drawn carriage services, 2-77

horse drawn sleigh services, 2-77

- horse packing services, 2-3, 2-10, 2-79, 2-83, 2-98, 3-71, 4-13, 4-25, 4-26, 4-39, 4-56, 4-69, 4-82, 4-85, 4-86, 4-90, 4-91, 4-116, A1-1, A1-3, A2-4
- horseback riding, 2-3, 2-10, 2-16, 2-21, 2-23, 2-31, 2-55, 2-59, 2-78, 2-79, 2-83, 2-89, 2-98, 3-3, 3-71, 4-13, 4-14, 4-25, 4-26, 4-39, 4-40, 4-56, 4-69, 4-70, 4-71, 4-82, 4-85, 4-86, 4-90, 4-91, 4-108, 4-116, 4-117, 5-4, A1-2, A1-4, A2-5, A2-7
- hunting, 2-77, 3-3, 3-20, 3-24, 3-29, 3-36, 3-57, 3-59, 3-62, 3-63, 4-70, 4-71

jet skiing, 2-77

kennel services, 2-77, A1-6

Lake McDonald Coffee Shop, 4-94

- Lake McDonald developed area, 2-23, 2-28, 2-86, 2-103, 3-4, 3-5, 3-15, 3-22, 3-26, 3-27, 3-45, 3-54, 3-73, 4-16, 4-22, 4-29, 4-43, 4-53, 4-58, 4-73, 4-86, 4-95, 4-101, 4-109, 4-118, 4-125
- Lake McDonald Lodge, 1-6, 1-7, 1-12, 2-8, 2-9, 2-13, 2-23, 2-25, 2-27, 2-28, 2-29, 2-31, 2-75, 2-82, 3-9, 3-57, 3-59, 3-64, 3-73, 4-9, 4-25, 4-29, 4-39, 4-44, 4-59, 4-69, 4-74, 4-86, 4-95, 4-101, 4-110, 4-116, 4-118, Ref-4
- lodging, 1-2, 1-3, 1-6, 1-7, 1-9, 2-2, 2-3, 2-21, 2-22, 2-23, 2-28, 2-37, 2-41, 2-59, 2-64, 2-76, 2-85, 2-88, 3-3, 3-55, 3-60, 3-71, 3-72, 4-15, 4-28, 4-42, 4-58, 4-98, 4-106, 4-107, 4-112, 4-118, 4-122, 4-125, 5-1, 5-3, 5-4, A1-1, A1-2, A2-1, A2-2, A2-11, A5-1
- lynx, 1-7, 2-35, 2-45, 2-53, 2-64, 3-21, 3-22, 3-23, 3-24, 3-25, 3-29, 3-32, 3-33, 3-44, 3-45, 3-46, 3-47, 4-6, 4-66, 4-67, 4-68, 4-69, 4-70, 4-71,

Index Glacier National Park

- 4-72, 4-73, 4-74, 4-75, 4-76, 4-77, 4-78, 4-79, 4-80, 4-81, Ref-6, Ref-7, Ref-11, Ref-13
- management area, 2-6, 2-9, 2-10, 2-11, 2-12, 2-72, 2-73, 2-81, 2-83, 2-84, 3-30, 3-31, 4-85, A1-7
- Many Glacier, 1-6, 1-9, 1-11, 2-1, 2-6, 2-7, 2-9, 2-10, 2-11, 2-51, 2-52, 2-53, 2-54, 2-55, 2-56, 2-58, 2-59, 2-60, 2-61, 2-62, 2-64, 2-66, 2-70, 2-71, 2-75, 2-76, 2-78, 2-80, 2-83, 2-89, 2-90, 2-107, 3-5, 3-6, 3-7, 3-10, 3-17, 3-18, 3-19, 3-23, 3-24, 3-27, 3-28, 3-32, 3-33, 3-34, 3-36, 3-37, 3-40, 3-41, 3-42, 3-46, 3-48, 3-54, 3-55, 3-57, 3-59, 3-60, 3-61, 3-63, 3-64, 3-71, 3-72, 4-6, 4-8, 4-9, 4-10, 4-19, 4-20, 4-21, 4-23, 4-33, 4-34, 4-48, 4-49, 4-53, 4-62, 4-63, 4-69, 4-78, 4-79, 4-80, 4-82, 4-83, 4-88, 4-97, 4-98, 4-100, 4-101, 4-102, 4-103, 4-104, 4-107, 4-111, 4-112, 4-113, 4-120, 4-121, 4-123, 4-124, A2-10, A3-6, A4-4, A4-5, Ref-4, Ref-9
- Many Glacier developed area, 2-51, 2-56, 2-76, 2-89, 2-107, 3-5, 3-6, 3-10, 3-18, 3-24, 3-27, 3-28, 3-46, 3-72, 4-19, 4-20, 4-23, 4-33, 4-34, 4-48, 4-49, 4-62, 4-78, 4-80, 4-83, 4-88, 4-97, 4-101, 4-102, 4-111, 4-120, A3-6
- Many Glacier Hotel, 1-6, 1-9, 1-11, 2-51, 2-53, 2-55, 2-66, 2-70, 3-6, 3-18, 3-23, 3-32, 3-46, 3-54, 3-57, 3-59, 3-61, 3-64, 4-10, 4-33, 4-49, 4-62, 4-79, 4-88, 4-97, 4-98, 4-101, 4-103, 4-111, 4-113, 4-120
- marina services, 2-77, A1-2, A1-6
- Middle Fork, 3-1, 3-3, 3-5, 3-11, 3-20, 3-21, 3-24, 3-28, 3-29, 3-33, 3-38, 3-39, 3-40, 3-47, 3-48, 3-54, 3-62, 3-63, 3-65, 3-73, 4-8, Ref-3
- motorboats, 3-55
- national historic landmark, 1-7, 2-1, 2-23, 2-25, 2-43, 2-45, 2-51, 2-55, 3-58, 3-59, 3-60, 3-61, 3-64, 3-65, 4-7, 4-93, 4-94, 4-95, 4-101, Ref-15
- National Register of Historic Places, 2-1, 2-23, 2-27, 2-43, 2-45, 2-51, 2-55, 2-61, 2-64, 3-58, 3-59, 3-60, 3-61, 4-7, 4-92, 4-93, 4-95, 4-97, A1-2, Ref-15
- natural sound, 2-74, 2-91, 2-92, 2-93, 2-94, 2-95, 2-96, 2-97, 2-98, 2-99, 2-100, 2-101, 2-102, 2-103, 2-104, 2-105, 2-106, 2-107, 2-108, 3-55, 4-7, 4-84, 4-85, 4-86, 4-87, 4-88, 4-89, 4-126
- North Fork, 1-12, 2-5, 2-6, 2-9, 2-10, 2-11, 2-12, 2-72, 2-73, 2-81, 2-83, 2-84, 3-3, 3-21, 3-24, 3-30, 3-32, 3-33, 3-34, 3-35, 3-38, 3-39, 3-40, 3-41, 3-42, 3-46, 3-47, 3-48, 4-8, 4-85, 5-3, A2-8, A2-9, A2-10, A2-11, Ref-10

parasailing, 2-77

photography, 1-2, 1-10, 2-3, 2-55, 2-64, 2-73, 2-100, 3-72, A1-1, A1-4, A2-5, A2-6, A2-7

public involvement, 1-5, 2-5, 5-1

- public laundry, 1-7, 2-3, 2-41, 2-88, 3-71, A1-1
- public showers, 1-7, 2-3, 2-7, 2-8, 2-33, 2-37, 2-41, 2-64, 2-69, 2-78, 2-79, 2-82, 2-88, 2-96, 3-60, 3-71, 4-13, 4-14, 4-25, 4-26, 4-38, 4-40, 4-84, 4-85, 4-90, 4-91, 4-100, 4-104, 4-108, 4-109, 4-116, 4-119, A1-1, A1-3, A2-5
- regional and local communities, 2-92, 2-93, 2-94, 2-95, 2-96, 2-97, 2-98, 2-99, 2-100, 2-101, 2-102, 2-103, 2-104, 2-105, 2-106, 2-107, 2-108, 3-65, 4-7, 4-102, 4-108, 4-109, 4-111, 4-113
- restaurant and restaurants, 2-16, 2-18, 2-27, 2-31, 2-33, 2-37, 2-41, 2-42, 2-55, 2-61, 2-64, 2-66, 2-69, 2-87, 3-7, 3-60, 3-61, 3-72, 4-20, 4-30, 4-35, 4-44, 4-50, 4-51, 4-63, 4-80, 4-88, 4-101, 4-112, 4-120
- Rising Sun developed area, 2-7, 2-9, 2-33, 2-38, 2-83, 2-87, 2-105, 3-4, 3-6, 3-9, 3-16, 3-22, 3-27, 3-45, 3-54, 3-64, 4-17, 4-18, 4-22, 4-30, 4-44, 4-45, 4-60, 4-75, 4-82, 4-87, 4-96, 4-101, 4-110, 4-119
- Salish and Kootenai Tribe (Confederated), 2-71, 2-92, 2-93, 2-94, 2-95, 2-96, 2-97, 2-98, 2-99, 2-100, 2-101, 2-102, 2-103, 2-104, 2-105, 2-106, 2-107, 2-108, 3-57, 3-62, 3-63, 3-67, 3-68, 3-69, 4-7, 4-94, 4-108, 4-113, 4-114, 5-6
- snowmobiling, 2-77
- snowshoeing, 2-3, 2-27, 2-73, 2-99, 3-3, 5-4, A1-1, A1-4, A1-7, A2-5, A2-7
- soils, 2-13, 2-23, 2-33, 2-51, 2-61, 2-74, 2-75, 2-91, 2-92, 2-93, 2-94, 2-95, 2-96, 2-97, 2-98, 2-99, 2-100, 2-101, 2-102, 2-103, 2-105, 2-106, 2-107, 2-108, 3-7, 3-8, 3-9, 3-10, 3-11, 3-48, 3-49, 3-50, 3-51, 3-52, 3-53, 3-55, 3-56, 4-6, 4-8, 4-12, 4-13, 4-23, 4-24, 4-25, 4-26, 4-27, 4-28, 4-29, 4-30, 4-31, 4-32, 4-33, 4-34, 4-35, 4-36, 4-39, 4-41, 4-44, 4-45, 4-47, 4-49, 4-51, 4-126, 4-127, 5-8, 5-9, Ref-5
- species of concern, 3-13, 3-29, 3-35, 3-44, 3-45, 3-46, 3-47, 3-48, 3-52, 3-53, 3-54, 4-36, 4-75, 4-82, 4-83, Ref-6
- species of special concern, 2-53, 3-12, 3-29, 3-35, 3-46, 3-47, 3-48, 3-53

Glacier National Park Index

- Sperry Chalet, 1-7, 2-3, 2-5, 2-6, 2-11, 2-23, 2-27, 2-71, 2-72, 2-83, 2-92, 3-14, 3-21, 3-59, 3-71, 4-69, 4-107, 5-4
- Stewart Motel, 2-27, 2-28, 2-29, 2-31, 2-32, 2-87, 2-86, 3-73, 4-43, 4-125
- Swiftcurrent developed area, 2-7, 2-59, 2-61, 2-67, 2-82, 2-90, 2-108, 3-5, 3-7, 3-11, 3-18, 3-24, 3-28, 3-46, 3-54, 3-55, 3-61, 3-65, 4-8, 4-19, 4-20, 4-23, 4-33, 4-34, 4-50, 4-53, 4-63, 4-79, 4-80, 4-83, 4-88, 4-98, 4-100, 4-102, 4-112, 4-120, 4-123
- Swiftcurrent Motor Inn, 2-66, 3-32, 3-46, 4-9
- threatened and endangered species, 1-7, 1-8, 2-91, 2-92, 2-93, 2-94, 2-95, 2-96, 2-97, 2-98, 2-99, 2-100, 2-101, 2-102, 2-103, 2-104, 2-105, 2-106, 2-107, 2-108, 3-29, 3-39, 3-44, 4-6, 4-64, 4-65, 4-67, 4-68, 4-69, 4-70, 4-71, 4-72, 4-73, 4-74, 4-75, 4-76, 4-77, 4-78, 4-79, 4-80, 4-81
- tour boats, 2-8, 2-59, 2-82, 2-88, 2-89, 4-90, 4-91
- transportation, 1-2, 1-6, 1-7, 1-8, 2-2, 2-3, 2-4, 2-8, 2-9, 2-10, 2-13, 2-53, 2-76, 2-78, 2-79, 2-82, 2-83, 2-96, 2-97, 3-40, 3-66, 3-71, 4-10, 4-13, 4-14, 4-25, 4-26, 4-38, 4-40, 4-52, 4-55, 4-56, 4-68, 4-71, 4-85, 4-90, 4-91, 4-108, 4-116, 4-117, 4-122, 4-123, 5-4, A1-2, A1-5, A1-7, A2-5, A2-8, A2-10, Ref-13
- Two Medicine developed area, 2-7, 2-43, 2-47, 2-76, 2-88, 2-106, 3-4, 3-6, 3-10, 3-17, 3-27, 3-38, 3-45, 3-54, 3-64, 4-6, 4-18, 4-23, 4-32, 4-47, 4-61, 4-77, 4-87, 4-96, 4-101, 4-111, 4-119, A3-5
- vegetation, 1-8, 2-2, 2-16, 2-25, 2-33, 2-35, 2-43, 2-45, 2-53, 2-61, 2-74, 2-75, 2-91, 2-92, 2-93, 2-94, 2-95, 2-96, 2-97, 2-98, 2-99, 2-100, 2-101, 2-102, 2-104, 2-105, 2-106, 2-107, 2-108, 3-7, 3-11, 3-12, 3-13, 3-14, 3-15, 3-16, 3-17, 3-18, 3-19, 3-20, 3-22, 3-23, 3-24, 3-31, 3-32, 3-37, 3-39, 3-48, 3-55, 3-56, 3-58, 3-64, 3-65, 4-6, 4-15, 4-16, 4-19, 4-28, 4-29, 4-31, 4-33, 4-35, 4-36, 4-37, 4-38, 4-39, 4-40, 4-41, 4-42, 4-43,

- 4-44, 4-45, 4-46, 4-47, 4-48, 4-49, 4-50, 4-51, 4-52, 4-53, 4-54, 4-55, 4-59, 4-65, 4-66, 4-67, 4-69, 4-72, 4-73, 4-75, 4-77, 4-82, 4-126, 4-127, 5-8, A1-6, A2-9, Ref-6, Ref-11
- vehicle tours, 1-2, 2-23, 2-83, 3-3, 4-38, 4-39, 4-40, 4-85, 4-90, 4-91, 4-108, 4-116, 4-123, A1-5, A2-5, A2-8, A2-9
- Village Inn, 1-7, 2-13, 2-16, 2-18, 2-21, 2-22, 2-76, 2-85, 2-103, 3-64, 4-9, 4-15, 4-27, 4-28, 4-41, 4-42, 4-57, 4-58, 4-72, 4-73, 4-86, 4-100, 4-109, 4-117, 4-125
- Visitor use and experience, 2-92, 2-93, 2-94, 2-95, 2-96, 2-97, 2-99, 2-100, 2-101, 2-102, 2-103, 2-104, 2-105, 2-106, 2-107, 2-109, 3-69, 4-7, 4-115
- water quality, 2-73, 2-91, 2-92, 2-93, 2-94, 2-95, 2-96, 2-97, 2-98, 2-99, 2-100, 2-101, 2-102, 2-103, 2-105, 2-106, 2-107, 2-108, 3-4, 3-5, 3-55, 4-6, 4-8, 4-11, 4-12, 4-13, 4-14, 4-15, 4-16, 4-17, 4-18, 4-19, 4-20, 4-21, 4-55, 4-126, 5-3, Ref-5
- Waterton Lakes National Park, 3-1, 3-3, 3-42, 3-72, 5-6, A1-5
- wetland, 2-33, 2-45, 2-53, 3-13, 3-18, 3-19, 3-20, 3-23, 4-8, 4-49, 4, Ref-13
- wildlife, 1-1, 1-7, 1-8, 2-13, 2-16, 2-22, 2-25, 2-27, 2-35, 2-37, 2-45, 2-53, 2-55, 2-61, 2-64, 2-69, 2-71, 2-74, 2-76, 2-91, 2-92, 2-93, 2-94, 2-95, 2-96, 2-97, 2-98, 2-99, 2-100, 2-101, 2-102, 2-103, 2-104, 2-105, 2-106, 2-107, 2-108, 3-3, 3-12, 3-20, 3-21, 3-22, 3-23, 3-24, 3-29, 3-30, 3-32, 3-33, 3-34, 3-35, 3-38, 3-39, 3-44, 3-45, 3-46, 3-47, 3-55, 3-69, 3-71, 4-6, 4-52, 4-53, 4-54, 4-55, 4-56, 4-57, 4-58, 4-59, 4-60, 4-61, 4-62, 4-63, 4-64, 4-65, 4-67, 4-68, 4-69, 4-72, 4-74, 4-76, 4-77, 4-79, 4-80, 4-81, 4-82, 4-84, 4-117, 4-118, 4-119, 4-120, 4-121, 4-126, 4-127, 5-2, 5-3, 5-4, 5-5, 5-6, 5-8, A1-6, A2-2, A2-3, A2-4, A2-8, A2-10, Ref-3, Ref-5, Ref-7, Ref-8, Ref-9, Ref-11, Ref-13, Ref-15

As the nation's principal conservation agency, the Department of the Interior has responsibility for most of our nationally owned public lands and natural resources. This includes fostering sound use of our land and water resources; protecting our fish, wildlife, and biological diversity; preserving the environmental and cultural values of our national parks and historical places; and providing for the enjoyment of life through outdoor recreation. The department assesses our energy and mineral resources and works to ensure that their development is in the best interests of all our people by encouraging stewardship and citizen participation in their care. The department also has a major responsibility for American Indian reservation communities and for people who live in island territories under U.S. administration. NPS D422/March 2003